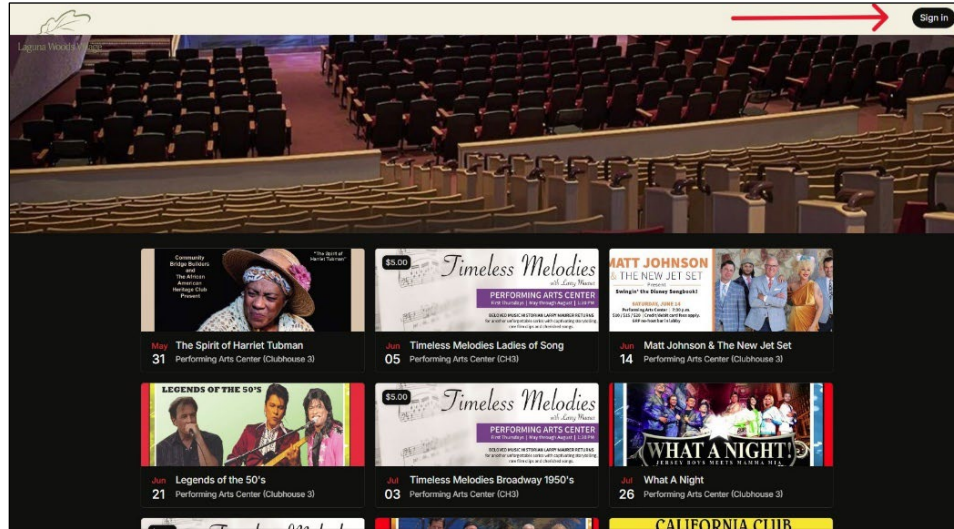
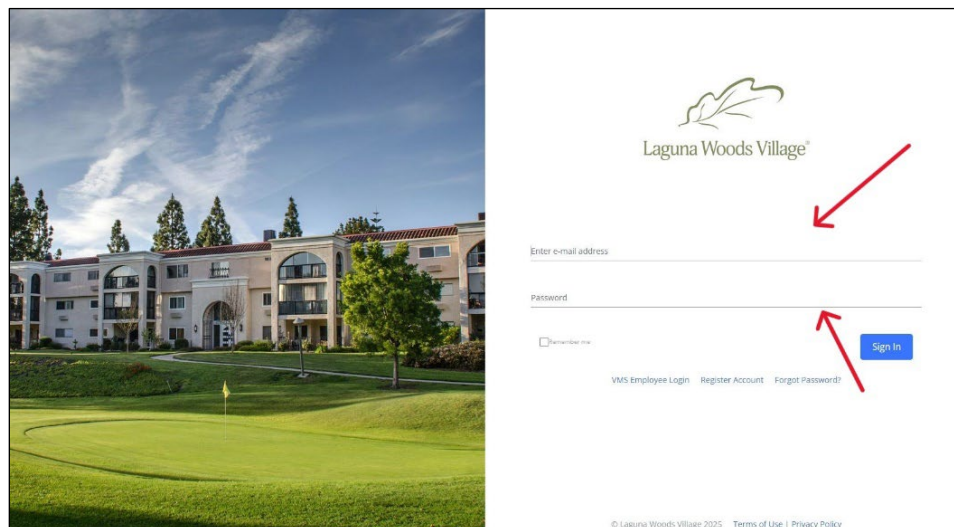


How to Purchase Tickets Using the New Vivenu Portal

1. Go to tickets.lagunawoodsvillage.com; click **Sign in**.

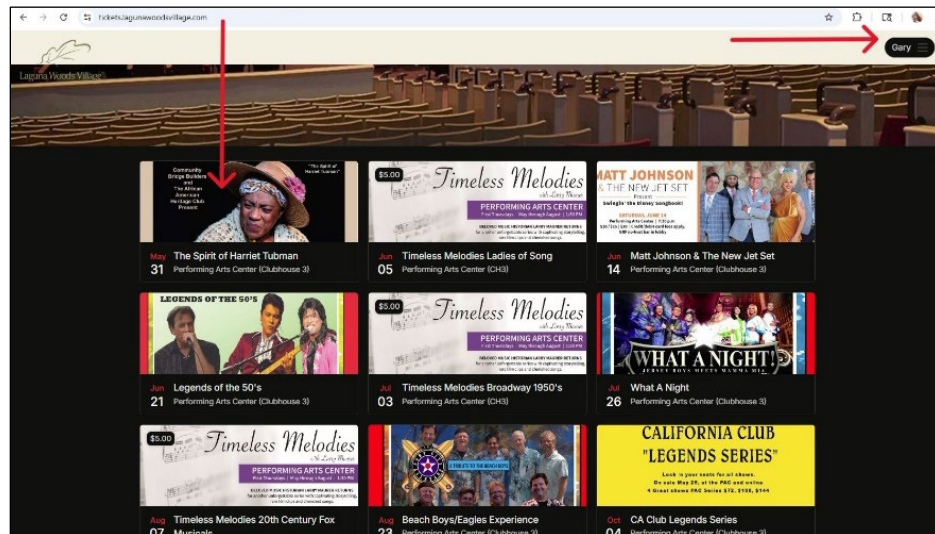


2. You will be redirected to the resident login page for lagunawoodsvillage.com.

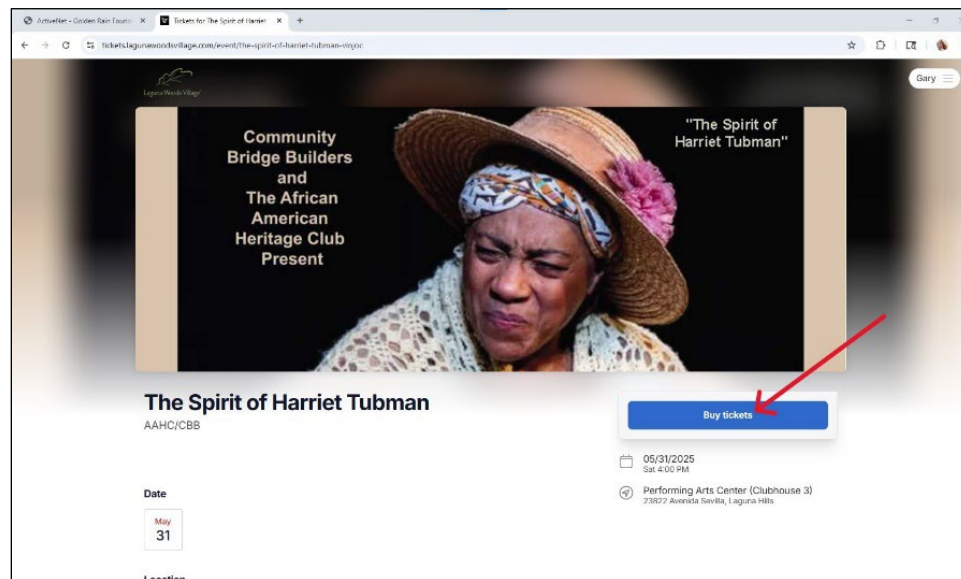


3. Logging into the resident portal:
 If you've used the resident portal before: Enter your email and password as usual.
 If this is your first time using the resident portal: You'll be asked to create an account.
 - Enter your GRF primary email address (this is the email you gave to Resident Services).
 - You'll receive a message to verify your email.
 - Once verified, follow the prompts to create a password.

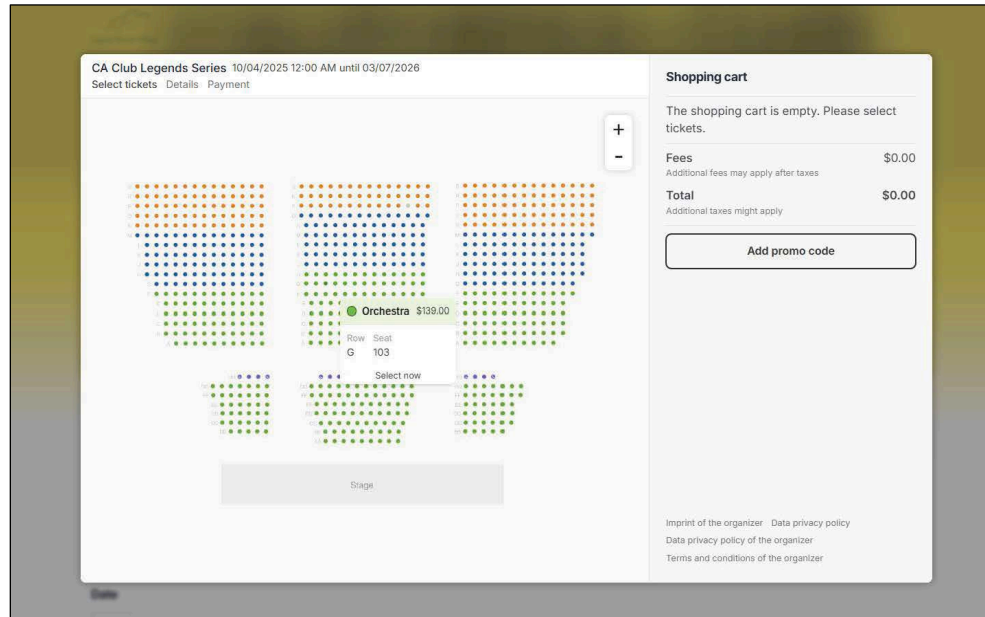
- After logging in, you will be redirected to the event page. You should see your name in the top right corner of the screen, which confirms you are logged in. On the event page, find and select the event you want to attend. You will now be able to view available tickets.



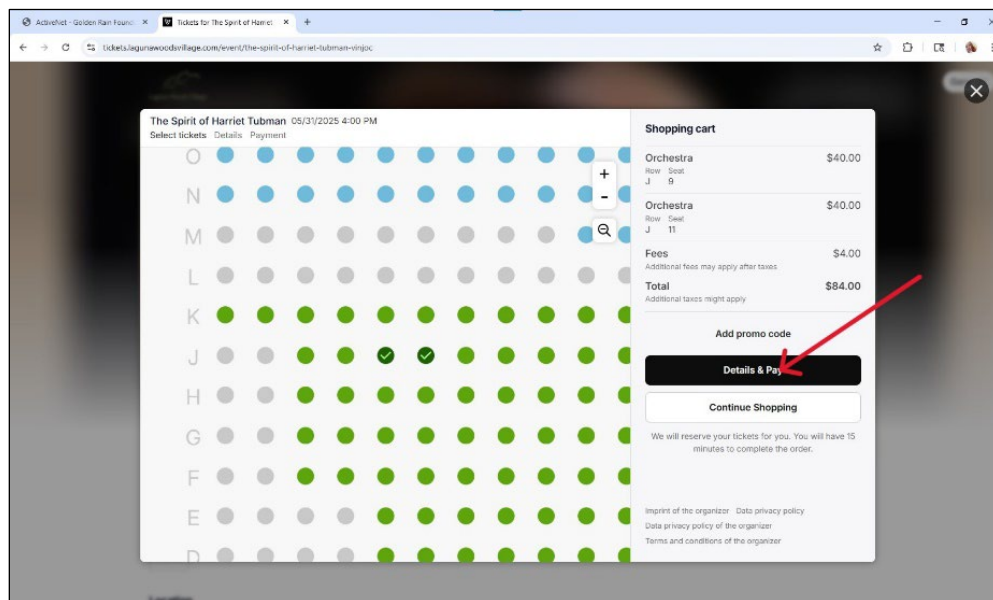
- Select **Buy tickets** in the event page.



6. Use the seat map to select your seat(s). Available seats are shown in color. Sold or unavailable seats will appear greyed out. Click on the colored seat(s) you wish to purchase.



7. Click **Details & Pay**.



8. Review your information. Your contact information should appear automatically. If any fields are blank or incorrect, please fill them in or update them before continuing.

The screenshot shows the checkout page for 'The Spirit of Harriet Tubman' at Laguna Woods Village. The shopping cart on the left lists two orchestra tickets for \$40.00 each, with a subtotal of \$84.00. The payment details section on the right includes fields for name, email address, and address. A red arrow points to the 'Proceed to payment' button at the bottom right.

Shopping cart	
Cart expires in 14m 53s	
The Spirit of Harriet Tubman 05/21/2025 4:00 PM	
Orchestra Row: J Seat: 9	\$40.00 Remove
Orchestra Row: J Seat: 11	\$40.00 Remove
Fees Other fees Fees after applied taxes	\$4.00 \$4.00
Taxes	\$0.00
Subtotal	\$84.00
Total	\$84.00 <small>Additional taxes might apply</small>

Your details

Name
Company (optional)
First name
Last name

Your email address
Email address
Repeat email address

Your address
United States
Street and house number
Zip code: 92637
City: Laguna Woods
California

By clicking on "Proceed to payment" you agree to the [General Terms and Conditions of the Organizer](#).
You acknowledge that you have read the [Privacy Policy](#) and the [Privacy Policy of the Organizer](#) and agree that your information will be shared with the organizer within the terms of these policies.

Proceed to payment

9. Complete your purchase. A credit/debit card is required. Card fees and a \$2 service fee will apply. Your tickets will be sent to you by email. If you are purchasing tickets for a series of four shows, you will receive one digital ticket that covers all four events. After each event takes place, the ticket will automatically update to reflect the date and time of the next show.

The screenshot shows the payment page for 'The Spirit of Harriet Tubman' at Laguna Woods Village. The 'How would you like to pay?' section shows Google Pay selected. The purchase overview on the right lists the tickets and fees, with a subtotal of \$84.00 and a total of \$84.00. A 'Redeem voucher' button is at the bottom.

How would you like to pay?

☒ Google Pay
Google Pay selected.
Another step will appear to securely submit your payment information.

☐ Card

Pay \$84.00

Purchase overview

Cart expires in 4m 50s

The Spirit of Harriet Tubman
05/21/2025 4:00 PM

Orchestra Row: J Seat: 9	\$40.00
Orchestra Row: J Seat: 11	\$40.00
Fees Other fees Fees after applied taxes	\$4.00 \$4.00
Taxes	\$0.00
Subtotal	\$84.00
Total	\$84.00 <small>Additional taxes might apply</small>

Redeem voucher

Imprint of the organizer Data privacy of the organizer General terms and conditions of the organizer

Questions? Email Renee Anderson at Renee.Anderson@vmsinc.org or call 949-597-4289.