



RAKE & FIX YOUR DIVOTS

FEBRUARY 2025

PLAY SMART

Essential golf guidelines

Most public golf courses nationwide average around 30,000 rounds per year. At Laguna Woods Village, we exceed that number more than fourfold, with over 120,000 rounds played annually. Given this high volume, it's essential for all resident golfers to follow a few simple rules to keep our courses running smoothly.

Key Guidelines for an Enjoyable Experience

- **Tee time accuracy** – Ensure all resident playing partners are listed on your tee time before arriving to play.
- **Check-in** – All players should check in at least 15 to 20 minutes before their tee time.
- **Starting hole protocol** – Do not proceed to the starting hole until called to the tee. For Courses 2 and 3, wait until five minutes before your start time.
- **Follow staff instructions** – Adhere to directions from the starter, pro shop, course, and range staff to help maintain a smooth and positive experience for everyone.
- **One login per group** – Only one person per group should log in to book a tee time. Multiple logins create duplicate reservations and limit availability



for others. Violations of this rule may result in booking restrictions.

- **Maintain pace of play** – Play at a pace that allows 18 holes to be completed in no more than 4 hours and 15 minutes.
- **Course maintenance** – Help maintain course quality by filling divots, repairing ball marks, and raking bunkers.
- **Cart etiquette** – Follow cart directional signs and keep carts on the path whenever possible.

View the full golf course operating rules online [here](#).

Reminder: The cart barn area is restricted to employees only. If you rent a golf locker, you may enter the cart barn but must remain within the designated locker area.

PHONE HOME

Most smartphones come equipped with built-in features to help locate a lost or misplaced phone. iPhones use “**Find My**”; Android uses “**Google Find My Device**” or similar options. Take a moment to familiarize yourself with these services and ensure they are enabled on your device. In the event your phone goes missing, these tools can help you track its location. If you need assistance setting up or using these features, your mobile carrier or device provider can also offer support.



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UPDATE YOUR CREDIT CARD INFORMATION

(if you haven't already)

We have transitioned to a new credit card processor, and all golfers who pay by credit card must re-enter their payment details. While this may be a slight inconvenience initially, this change is expected to improve the payment process moving forward.

If you currently pay via a bank account, no action is needed. If you have already updated your credit card information, we appreciate your prompt attention to this update.

For guidance on setting up your new payment details, please watch this [short video tutorial](#).

If you need further assistance, call us at (949-597-4336) or visit the pro shop, where our staff will be happy to help update your credit card information.



A Note From Tom McCray

Guest access reminder: All golfers bringing guests to the course must arrange for their guests' entry through Gate Clearance at (949-597-4301) or via [dwellingLIVE](#). For details, please refer to the [Gate 12 guest access policy](#).



With cooler temperatures and shorter days, some areas of the golf course may not be in optimal condition. To help mitigate this, we recommend playing under "winter rules," also known as "preferred lies." This allows players to move their ball within one club length, no closer to the hole, to find a more suitable lie. The ball should be placed, not dropped, with no penalty. As we receive sustained rainfall and warmer weather, course conditions should improve, and we will return to playing the ball as it lies.

BE CONSIDERATE OF NON-GOLFERS ON THE PERIMETER PATH

We have received reports from non-golfers using the perimeter path from Clubhouse 4 to the pickleball courts about negative interactions with golfers. Please remember that this path is shared with all residents, not just golfers. It is essential to respect their space and be mindful of others using the path. When parking along the perimeter path, ensure adequate clearance for pedestrians and other users to pass safely. While golf course cart paths are for golf use only, this community path is open to everyone. Thank you for your cooperation in making the course and surrounding areas welcoming for all residents.