



Village Management Services, Inc.

Village BREEZE

DECEMBER 2019

A Joint Publication of the Laguna Woods Village Corporations



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Four New Members Join GRF Board, Officers Named

Votes for GRF were tabulated on Wednesday, November 13, by the inspector of elections in the Community Center Board Room.

Bunny Carpenter

Director Carpenter holds a Bachelor of Arts in business from National University in Irvine, California. She spent more than 35 years buying, managing and negotiating contracts for large corporations in the oil, defense and medical industries.



While serving on the Third Board, Director Carpenter was instrumental in developing standard terms and conditions for contracts and developing a purchasing policy that is used by GRF, United and Third. She is currently working on finalizing the purchasing manual and updating the purchasing policy.

During her term, Third Mutual transitioned to a new management company, and Director Carpenter chaired the task force on purchasing. She also served on the Landscape, Media and Communications, Maintenance and Construction, Compliance and Executive Committees.

Walter Joseph Fitzekam

Director Fitzekam was regional manager/district manager of Specs, managing up to 16 stores. His final store grew 800% in the 10 years he was there, and he managed



nearly 100 supervisors. Previously, he oversaw marketing and special projects for Texas Tempered Glass, where he supervised the sales department and lowered purchasing costs by 30%. At Glass Contractors, where he was operations manager/national sales manager, he instituted a high-tech purchasing system and decreased distribution cost by 25%.

Director Fitzekam is a member of several clubs, including the Paddle Tennis Club (he is president), the Tennis Club, the Wine Club and the Lawn Bowling Club. He enjoys golf, softball and petanque.

Egon Garthoffner

Director Garthoffner, who holds a Master of Science in petroleum engineering from the University of Southern California and a Bachelor of Science in geology from the University of California at Los Angeles, has 40

years of experience as a petroleum engineer. He is experienced in reservoir engineering, which entails property development with a long-term view of economics and sustainability, as well as production engineering, which entails day-to-day operations.

Director Garthoffner served four years in the United States Air Force. He is an active member of several Village clubs, including the Discussion Club and Topic Masters, which encourage speaking and discussion of world and local events, and the Chicago, New York, New Jersey, California, Bocce and social clubs.



Yvonne Horton

Director Horton holds a Bachelor of Science from Northrup University in Inglewood, California. She held senior management positions at Boeing for 30 years, where she was involved in budget forecasting and training instructors; she worked with union representatives to settle grievances; and she has five years of real estate development experience with C&H Properties.



Director Horton was a director for the Silver Bronze Corp., a nonprofit mutual benefit corporation county club inside the gates of Coto de Caza, where she oversaw the club dining rooms, an Olympic-sized

swimming pool, tennis courts, indoor handball and basketball courts, and an equestrian center that housed 250 horses. She owned and operated Stonebrook Farms equine breeding ranch for 21 years.

GRF NEW OFFICERS

- **Bunny Carpenter**, President
- **Judith Troutman**, 1st Vice President
- **Walter Joseph Fitzekam**, 2nd Vice President
- **Egon Garthoffner**, Secretary
- **Pat English**, Treasurer

GRF Appoints Representative to VMS Board

Diane Phelps was appointed as a GRF representative to the Village Management Services Inc. Board of Directors. Director Phelps has a Bachelor of Science degree in social science from Truman State University in Missouri and a Masters of Education degree from Bowling Green State University in Ohio.



She worked for the Internal Revenue Service from 1980 to 2011, where she held several positions, including tax auditor, revenue agent, international specialist and competent authority analyst. Director Phelps served as GRF

Treasurer from 2016 to 2019 and has been a member of the Special Audit Task Force since its inception in 2015.

In her VMS candidacy application, Director Phelps wrote, “My goal will be to give VMS the support and tools required to meet the needs of the HOAs, GRF and, ultimately, residents. I will be an advocate for VMS ... We should all be working cooperatively toward the same goals. I’d like

all boards to be committed to making VMS a healthy and rewarding a place to work while we collectively make the Village as wonderful a place to live as possible.”

New GRF Resolutions

At its regular monthly meeting on December 3, the Golden Rain Foundation Board of Directors voted to approve the following motions:

- Eliminate the use of vehicle decal stickers and require the use of vehicle RFID tags as of 2021. Now that implementation of gate access technology at all housing gatehouses requires radio frequency identification (RFID) tags to be attached to all registered vehicles, and license plate readers (LPRs) and PlateSmart technology at each gatehouse capture every vehicle entering and leaving the community, vehicle decal annual stickers are no longer necessary.
- Increase the GRF additional occupancy fee to \$100 per manor per month for each additional occupant greater than two to offset costs incurred by the extra occupants.
- Increase late charges for fines, fees and chargeable services to a flat fee of \$35 per month of delinquency, charged 31 days after the date of the original invoice, effective as of January 1, 2020.

Transportation Enhancements Coming in 2020

New Transportation enhancements are coming to the Village in January—don't miss important informational meetings designed to help you know exactly how to use Village transportation to get to where you need to go!

Bus system services will include the Easy Rider fixed-route system that will now include Saturday service and offer six neighborhood-based fixed routes, a commercial route to popular shopping destinations and a wellness route to local medical facilities.

Additionally, the BOOST program, which takes the place of Plan-A-Ride, incorporates a new partnership with Lyft rideshare service to offer rides to residents during nonfixed route hours within the same range currently covered by Plan-A-Ride.

Finally, the new JOURNEY transportation

program will provide on-demand scheduled service for preapproved riders with medical needs. Riders who might qualify for this program can contact the Transportation Division at [949-597-4659](tel:949-597-4659).

INFORMATIONAL MEETINGS

Two informational meetings about the forthcoming transportation enhancements were held in December. Additional meetings to provide residents the opportunity to learn more about accessing the Village transportation system will take place in early January and will be announced on the website and the What's Up in the Village Friday eblast.

Also, Village Management Services staff will be available onsite at Clubhouse 1 every weekday starting Thursday, December 19, from 9 a.m. to noon to assist residents in planning their local transportation.

Programming Costs Drive Fox Sports from Village Television

As significant transitions continue to occur in the communications and entertainment industries, many cable networks are demanding higher programming contract fees. In planning for the 2020 year, the GRF Board of Directors faced an increase of more than 25% in programming fees to residents' monthly assessments. Major programming fee hikes came from Fox Sports West and Fox Sports Prime Ticket channels.

The GRF board voted not to renew programming for Fox Sports West channels 28 and 428, and Fox Sports Prime Ticket channels 29 and 429, effective January 1, 2020, which means residents will not be able to watch the Anaheim Ducks or the Los Angeles Angels, Clippers or Kings on Village Television.

Not renewing this programming means that 2020 rates for cable television per manor per month will be \$10.96 instead of \$19.32 from 2019. Nonrenewal saved GRF \$1.5 million in annual programming fees.

However, Broadband is pleased to offer an alternative: Fox Sports West and Fox Sports Prime Ticket sporting events will be broadcast at Village Greens' 19 Restaurant and Lounge. More details will be provided before the January 1, 2020, cutoff.



FAQS ABOUT FOX SPORTS CHANNELS

What is happening to FOX Sports West and Prime Ticket? The contracts expire December 31, 2019. Programming will be off the air effective January 1, 2020.

Who decided not to renew the FOX Sports contracts? The GRF Board of Directors by a passing vote of 9 to 0.

Why did GRF decide not to renew the FOX Sports contracts? Not renewing the contracts saved GRF \$1.5M in annual programming fees starting in 2020.

Historically, FOX Sports had the sports market cornered; however, online streaming services and alternate viewing outlets have changed that status.

When did GRF decide not to renew the FOX Sports contracts? It was first discussed at the June 4, 2019, GRF open meeting and approved during the July 2, 2019, GRF open meeting.

Where/how can I watch my favorite regional sporting events? Televisions at Village Greens' 19 Restaurant and Lounge will broadcast FOX Sports West and Prime Ticket. Come watch events with friends or friends you haven't met yet! Other options include watching via the internet on a smart TV or streaming device such as Fubo TV, Hulu Live or YouTube TV, or FOX Sports Go on some streaming devices.

Where can I view more information about this decision?

First Public Notice: June 4, 2019, GRF Board Meeting

Second Public Notice: What's Up in the Village eblast

Third Public Notice: July 2, 2019, GRF Board Meeting

[Click here](#) for a video of the vote tabulation.



New Resolutions

By Lynn Jarrett, Third Board Secretary

On November 19 at its regular monthly meeting, Third Laguna Hills Mutual gave final approval to two resolutions and placed four on 28-day review. Supplemental funding of \$12,585 was approved for the replacement of the 18 LH-21 enclosed bulletin board cabinets. One lien was recorded, and the board voted to ratify, review and confirm Third Laguna Hills Mutual financials for the month of September as per the civil code. Third's investment policy revisions and direction to SageView to transition to index fund portfolio was approved. Six landscape requests were acted upon.

Two Approved Resolutions

Revisions to the Alteration Standard 22 pertaining to patio and balcony covers require that all patio and balcony covers must be built per standard plan drawings, and patio cover roofs shall not extend beyond the height of an existing patio wall.

Revision to the Co-occupancy Policy would include, for example, such arrangements as friends or companions residing with a member, widows or widowers with a companion, and other arrangements with companions residing with a member whether or not they are sharing costs/expenses, so long as such a co-occupant otherwise meets the requirement for occupancy.

Four New Resolutions Placed on 28-day Review

The Alternative/Variance Fee Schedule was introduced and recommended for adoption by the board. The increase of fees will better align those fees with the administrative time required to process said alterations.

The Alteration Standard 28 for soft water units was

introduced due to the need to amend the standards and create new ones as necessary.

The Alteration Standard 42 for ramps will increase the maximum width from 36 to 48 inches and also increase the maximum width of bottom landings from 60 to 72 inches.

Garden Villa Flooring Replacement would enable glazed ceramic tiles to be installed as replacements when necessary during future mailroom renovations.

Landscape Committee Recommendations

1. Approved a revision of landscape adjacent to a manor.
2. Approved a request for removal of one fern pine tree to girdling roots and poor root structure.
3. Approved a request for removal of one Indian laurel fig tree due to surface rooting.
4. Denied a request to remove existing landscape adjacent to a manor and install pavers.
5. Approved a request to retain nonstandard landscape with the exception of stepping stones.
6. Denied a request for off-schedule tree trimming.

Streetlight Pilot Test

Earlier in 2019, Third Mutual, with the assistance of the Department of Maintenance and Construction and consultant Siemens Industry Inc., acquired streetlight infrastructure from Southern California Edison. Third continues to test various LED fixtures and lighting options, which aim to improve nighttime safety and roadway lighting. Several options are being tested to evaluate the light quality of different fixtures, lamp wattages, lamp colors and pole heights at various locations. Residents were invited to comment on the options provided in a second pilot program. Resident feedback will be shared at a special Maintenance & Construction meeting on Wednesday, December 11, in the Community Center Board Room at 2 p.m.

Rolling Plant Stands Needed

By Lynn Jarrett, Third Board Secretary

Although it has been in place for years, it seems that many people don't know about one of Third's policies, Care and Maintenance of Patios, Balconies, Breezeways and Walkways. The CC&R provisions for the management and care of these common areas fall under the direction of the Third Mutual Board.

One of the main provisions of Third's policy states that "All plants must be suitably potted with adequately sized saucers to collect excess water and elevated by substantial casters or sturdy platforms with casters."

Additionally, it states that "Care must be used to control the amount of water given to these plants so as not to run over the saucer and collect on the floor surface or fall to a lower level of the building. ..."

These points—and casters—are very important. Keeping plants on casters prevents painted deck and breezeway surfaces from being destroyed by moisture that collects around the pots. Additionally, when workers arrive to paint, repair or fumigate, they are not expected to move your plants. Rollers make it simple for anyone to move plants.

As I walk around the Village, I notice that many residents ignore this policy. It's time we all lift up our on platforms with rolling casters to conform to this policy. Stands with casters can be purchased at Home Depot or online, with a large variety from which to choose.

These guidelines are enforced by Compliance. Those who disregard them may be given a citation to the correct the problem, possibly followed by disciplinary action.



GARDEN VILLA NEWS

GVA Is Grateful

By Stuart Hack, GVA President

The Thanksgiving, Hanukkah and Christmas holiday season is a great time to consider what we, the Garden Villa Association members, are thankful for. Too often, we concentrate on the 10% that is not perfect here in the Village and lose sight of the 90% that is fantastic! But isn't that just like us human beings?

So, for your consideration, here is a list of things for which we can be grateful, not necessarily in order of importance:

1. Third Mutual's focus on the maintenance of three-story buildings has never been greater.
2. We live in a community of active seniors! With so many wonderful activities available to us, we do not have time to get to all of them.
3. Most of our neighbors are caring people. We all look out for each other.
4. A walk through our neighborhoods offers opportunities to make new friends and enjoy beautiful gardens, trees, birds, rabbits and butterflies.
5. A secure community day and night.
6. Volunteers who devote themselves to making our community a pleasurable place in which to live, not the least of which are our Building Captains and our Third Mutual Directors.
7. The Village is centrally located, making it easy for us to participate in all kinds of activities in and around Orange County.
8. We are just minutes away from Laguna Beach and its art galleries, beach, sightseeing, top restaurants and more.
9. We live in a multicultural community with people of interesting backgrounds.
10. Rain has returned to Orange County! It has to be a great help to our landscape and water-use costs.



What a wonderful place we live in!

All the officers, regional representatives and members of the GVA wish all of you a wonderful holiday season!



President's Report

By Sue Margolis, President

We continue to revise our alteration standards to simplify the process for residents to make modifications without variances. November resolutions concerned alternative heat sources, soft water units, water heater relocation and ramps. We will continue to fast-track common alterations.

Unfortunately, and perhaps as a sign of the times, one speaker used their time to repeat a litany of inflammatory rumors about purported negative and destructive consequences of actions this board is working to accomplish. I want to discourage anyone from believing these allegations. In fact, I have been particularly concerned this year that the board fulfill its duty of due diligence of our financial state, which is a legal requirement for all boards. Fortunately, we have competent directors looking at this. I have

started a list of what I think the low-hanging fruit is and am sharing this with staff.

This is a community of law-abiding citizens. United residents just want to live their life in peace and enjoy what days they have left. United Operating Rules are 359 pages long. I would like to make them clear, compact, readable and without legalese.

One of my goals is to make calls to Resident Services result in more immediate, efficient service. It seems there is frustration for our residents. Many of the calls are repeat calls, because the first call was not sufficient to answer the request. I believe if feedback were given that a work order has been received, scheduled and the job is done correctly the first time, this could reduce calls by 20%. Also, residents need to use the technology now in place. For example, use DwellingLive for gate entry and the resident portal for submitting work orders and to check on status of work orders.

Walkway Lighting Issues

By Directors Elsie Addington and Carl Randazzo

According to protocols and procedures in United, walkway lighting is not intended to illuminate every walkway with lights, and it is not the mutual's plan to illuminate every walkway. What it is designed to do is indicate direction and changes in elevation of the walkways.

Excessive lighting is undesirable for several reasons. Tearing up and replacing concrete and soil to install weatherproof wiring and lights is costly. More lighting means higher electric bills. Residents complain about lights shining through windows

at night. Further, nocturnal animals such as bats, raccoons and coyotes start emerging during the day when their days and nights are confused.

Residents who notice lighting issues, such as burnt out bulbs, should contact Resident Services at [949-597-4600](tel:949-597-4600). If you believe additional lighting is necessary to safely get to your unit or carport, obtain the United Laguna Woods Mutual Walkway Lighting Request form from Resident Services and make your request. Also consider carrying a flashlight at night in dimly lit areas.

United Mutual Treasurer's Report

By Elsie Addington, Treasurer

Through the reporting period of October 31, 2019, total revenue for United Laguna Woods Mutual was \$35,502,000 compared to expenses of \$37,158,000, resulting in expenses in excess of income of \$1,656,000. However, our *budgeted* expenses in excess of income was higher for the period (\$2,004,000), resulting in a favorable variance of \$348,000.

Budgets are spread evenly, and certain reserve expenditures occur earlier or later in the year, for programs such as waste line remediation, paving, landscape renovation, countertops/floors/shower enclosures, building structures, and water heaters and permits.

Revenue was \$33,678,000 from assessments and \$1,824,000 from non-assessment revenue. For our non-assessment revenue, a favorable variance of \$395,000 resulted from increased fees from residents getting alteration permits (\$81,000 favorable for the year) and higher-than-expected investment yields (\$131,000 favorable for the year). The favorable variances largely offset negative variances from warehouse sales (\$19,000) and coin-operated laundry machines (\$22,000).

WHERE TO FIND UNITED MUTUAL DOCUMENTS

Want to stay up to date on the latest happenings in United Laguna Woods Mutual? Simply visit the Village website (lagunawoodsvillage.com), click on Documents and then click on the United icon to find board meeting agendas, minutes, resolutions, policies and more.



Expenses were under budget in employee compensation, which is offset largely by an over-budget amount in outside services, due mostly to the water heater replacement switch to outside contractors. Water heater replacements were budgeted to be performed by in-house plumbing staff, but are being completed by outside service providers, accounting for the respective variances. Property taxes (\$989,000 over budget) and insurance (\$50,000 over budget) are due to unexpectedly higher increases of property values and the current insurance market reflecting the adjustments from the last two years of fires, respectively. These items make up most of the expenses-over-income amount year to date; however, offsetting revenue for property taxes are included in assessment revenues.

Through October, United resales totaled 304. October resales were 41 units, reflecting an increase in sales of 46% over last year month-on-month. This was a great month; resales might not hold this level, but it is a win for this month.

Architectural Controls and Standards Committee Report

By Carl Randazzo, Acting Chair

At its October 17 meeting, the Architectural Controls and Standards Committee discussed an alteration plan not having a standard. It was reviewed and approved by the committee following variance procedures.

Common standard alterations approval has been simplified. Visit the alterations office, fill out a few forms and submit. No need for committee approval. Standard alterations are on the Village website (United Documents/Architectural Standards).

The mutuals are working for an improved permit process with the City of Laguna Woods. We want to make this process simpler and faster for everyone, but we must work within existing city rules. Improving the permit process is taking us longer than anticipated.

The next Architectural Controls and Standards Committee meeting is Thursday, December 19, at 9:30 a.m. in the Elm Room.

United M&C Committee Report

By Carl Randazzo, Chair

The United Maintenance & Construction Committee met October 28. We approved the consent calendar, including the project log of all the outstanding projects being worked on in United. A new committee charter was approved and subsequently approved at the November board meeting.

Suggested: Painting parking spaces in culs-de-sac in order to regulate parking and provide increased parking was tested in some culs-de-sac; a number of residents refused to park within the lines. There's no way to enforce the parking. No action. Possibility of discussion at 2021 budget review.

Building and cul-de-sac sign installation program: Large signs on buildings will be part of the building paint program, and cul-de-sac signs will begin appearing in 2020 in the Gate 5 area. Signs are similar to those in Third. Not all the signs will be installed in one year. Yearly budgets and manpower will determine progress.

Request to increase shepherd's crook fence height behind Aldi from 6 to 7 feet: The committee felt the cost associated was not warranted. Our perimeter fencing is a deterrent; it does not provide a safeguard from or prevent intrusion. A 6-foot fence is still a deterrent; one more foot makes no real difference.

Along El Toro Road, the fencing contractor needed to cut back many bushes that blocked the street view from residents. Although traffic noise is an annoyance (I understand—I live along Laguna Hills Drive), bushes do not actually reduce noise (though there is the impression of noise reduction). We walked the area and determined all bushes that needing pruning have been pruned. Fencing for that wall portion was fabricated specifically and not installable elsewhere. The topping with shepherd's crooks is more aesthetically pleasing and is more of a deterrent than the previous three rows of barbed wire. Next year, a top priority will be replacing fencing on walls hidden from view and where barbed wire is in disrepair.

The next M&C Committee meeting is Wednesday, February 26, at 9 a.m. in the Board Room.

THE TOWERS

at Laguna Woods Village

2019 Year in Review

By Ryna Rothberg, Mutual No. Fifty President

It's time to look back over the year, and what a year it was! The return of Kristen Orr as our general manager was welcomed by residents and staff alike. The board finally was able to extricate Mutual No. Fifty from two less-than-advantageous agreements. After keeping PCM/Associa on a month-to-month contract for almost a year, the board, with the aid of our legal counsel who vetted the companies for us, held interviews, analyzed proposals and checked references of three firms plus Associa, and unanimously selected PMP Management Inc., a mid-sized company with values closely aligned with ours, thus saving our association \$80,000 annually.

After negotiations with the union, Mutual No. Fifty was able to cease contracting with the Golden Rain Foundation for landscape services. Again, the interview process was repeated and the board selected Bemus, resulting in another savings—this time \$53,700.

Together, these two contracts will result in a whopping savings of \$133,700 in our 2020 expenses.

Due to the efforts of Treasurer Al Amado, who reviewed our past income tax filings and discovered that the payments to mutual-owned units had been listed incorrectly as income instead of assessments, the mutual received refunds of \$159,719 in federal tax and \$38,472 in state tax overpayments. That's a total of \$198,000 that we can add to our reserves.

In addition to the cost savings mentioned at the beginning of the meeting, the board took the following actions to bring spending under control:

- Returned to the one meal a day/dinner that had been in effect previously at The Towers, thus bringing the average monthly \$40,000 overspending under control
- Terminated the occupancy credit for owners not living in The Towers, on advice of legal counsel
- Recalculated the second occupant fee
- Eliminated refreshments at all meetings, thus saving \$24,000 a year
- Transferred our collection accounts from a subsidiary of Associa to Roseman Law

The following is a listing of other changes and improvements made this year:

- Sandblasted the tunnel flooring and repainted the walls
- Recarpeted Lounge 2 and the Rendezvous Room
- Converted the koi pond into a water feature complete with a fountain
- Remodeled the ground-level bathrooms, which are used by the dining services staff
- Accepted donation of a fountain from Nikki Ackerman in memory of her mother; the construction of a patio, designed by Ed Presley, our building engineer, who chose the location for the fountain
- Slurry sealed the upper and lower parking lots
- Installed new flooring in the first-floor common area (except Lortscher Hall) and in the elevators
- Appointed John Carter to fill the board vacancy caused by the resignation of Inesa Lord-Leth
- Hired RGS Landscape as our arborist
- Approved an expenditure to add color to the grounds
- Relocated the library to the former Rendezvous Room
- Reorganized the administration office
- Revised the Dining Services Committee charter and appointed Frank Stern as chair

- Upgraded the stage lighting and air conditioning in Lortscher Hall
- Approved the emergency operations plan for The Towers
- Approved hiring an acoustical engineer to remediate the issues in Lortscher Hall
- Repaired potential trip hazards; earmarked \$20,000 for this purpose in the 2020 Reserves

In addition to their regular routine tasks and responding to residents' requests, our maintenance department was kept extra busy this past year with numerous special projects:

- Installed new piping in four air conditioning risers
- Converted the former library into two offices: one for maintenance and the other for activities
- Installed new door closures on 28 laundry room doors
- Painted the administration offices, and wing and elevator lobby on the second floor in Tower One
- Repaired the 04 and 53 series waste and vent stacks
- Constructed a stage wall/backdrop and storage area on the Lortscher Hall stage
- Cut a window in the wall between the general manager's office and the administration office
- Remodeled several mutual-owned units
- Assembled our grand Christmas tree in the lobby and placed smaller ones and holiday decorations throughout the first floor

In keeping with our mission to provide an active lifestyle for Towers' residents, our activities team planned a full and varied calendar: Monday night bingo, twice-weekly movies, live professional entertainers, exercise classes, the hunt for "Boehler," The Towers' owl mascot, a Halloween costume party, a winter party, a holiday party and a Chanukah lighting party.

Additionally, many daytime group activities have been added, including a puzzle group, a walking group, a stitching group, a craft group, a garden

patch where pumpkins and sunflowers are grown and brain games.

Now that inexpensive transportation has been arranged, a holiday lights bus tour has been scheduled, and bimonthly excursions are being planned for 2020.

New this year, the team reached out to neighboring schools for a trick-or-treat party and a Christmas carol singalong, where residents and local youth can socialize.

The dining services team planned a Veterans' Day observance and dinner, monthly birthday dinners for residents and their friends/family, the Passover Seder dinner, a luau and barbecues, as well as events such as monthly happy hours, a PMP introduction party, the annual volunteers' tea and the popular New Year Eve's casino party.

The Orange County Health Department and EcoSure (an independent, third-party firm that evaluates commercial kitchens and rated ours 95% for food safety and 98% for physical safety) completed annual inspections of our kitchen. Mutual No. Fifty purchased three new pieces of kitchen equipment—a heated holding cabinet, a convection oven and a combination cook/holding oven.

In addition to special holiday dinners for Easter, Thanksgiving and Christmas, this year Sodexo presented special themed dinners with matching dining room décor for Valentine's Day, the Titanic sailing, breast cancer awareness and Halloween. Our Sodexo staff also provided refreshments for our six open houses.

Executive Chef Hector Baker, along with 17 other Sodexo Senior Living community chefs, participated in the Tastemaker 2019 event, a unique festival-style celebration of street food from around the world. The event was held in the San Diego Wine & Culinary Event Center and drew more than 400 attendees.

FOR THE GOOD OF THE HOOD

VMS Offers Free Christmas Tree Recycling

After the holidays, the VMS Landscape Division helps residents recycle their live Christmas trees. Simply call Resident Services at [949-597-4600](tel:949-597-4600). Landscape will receive the alert to pick up your tree, which staff will grind into mulch that is used throughout the Village and is available to residents free of charge.

Trees will be picked up on Fridays starting December 27. They must be at the curb and be free of ornaments, lights and tinsel.



RV Lot Storage Spots Available

Laguna Woods Village offers two Recreation Vehicle (RV) storage areas: one at Moulton Parkway near Ridge Route Drive and another on Via Campo Verde off of Moulton Parkway. Trucks, trailers, vans, boats and other recreational vehicles, as defined in the California Vehicle Code, may be stored in RV lots by owners who are Village residents. RV Parking is not permitted



in residential areas, except during loading and unloading for a period not to exceed six hours. The rules, established by GRF and the mutual corporations require that all such vehicles be parked in the RV lots.

Currently, 31 RV spaces are available between the two lots. Each lot features a security fence, surveillance cameras, frequent patrols, a washdown area, a dump station and a restroom. Fees are \$320 per year to store a recreational vehicle or boat in both lots.

Also, within the next month, RV Lot B will be upgraded with a new automated gate. For more information, call the Recreational Vehicle Hotline at [949-268-2284](tel:949-268-2284).



Stalls at Equestrian Center Available for Boarders

Our charming and unique facility offers boarding for resident-owned/leased horses and a riding program for residents and their sponsored guests. The facility's intimate and immaculately maintained boutique stables feature old Kentucky style architecture in a parklike setting with easy access to El Toro Road. Currently, there are several stalls ready to safely and securely house new boarders.

Boarding a horse includes a 12-by-12-foot enclosed concrete stall with a wooden Dutch door, a year-round fly system, once-daily mucking, twice-daily feeding, thrice-weekly shaving bag delivery and more. Amenities include a four-horse hot walker, sunning pens, washer and dryer, access to urban trails and community bridle paths, horse trailer storage (for an additional fee), a farrier area, a hospitality room with all-day coffee and more.

Currently, the basic boarding is \$234 per month, horse trailer storage is \$160 per month and per-feeding per-month fees range from \$32 to \$91, depending upon feed type.

Equestrian Center hours are Wednesday through Sunday from 7 a.m. to 4 p.m. For more information, call Resident Services at [949-597-4600](tel:949-597-4600).

2020 MONTHLY BULKY TRASH ITEM COLLECTION SCHEDULE

Free bulky trash item collection occurs on the third Saturday of each month. Simply place your bulky items near your trash enclosure or in the same location that you place your trash bins. Bulky items may be set out the night prior and no later than 7 a.m. on the day of collection. However, Village residents must notify Resident Services at [949-597-4600](tel:949-597-4600) prior to setting out bulky items.

Accepted materials include appliances, clothing, electronic waste, furniture and residential waste. Unaccepted materials include car bodies, construction waste, demolition waste, hazardous waste or items that cannot reasonably and safely be loaded and unloaded into a vehicle by two people.

MONTHLY COLLECTION DATES FOR 2020

January 18

February 15

March 21

April 18

May 16

June 20

July 18

August 15

September 19

October 17

November 21

December 19



IN YOUR NEIGHBORHOOD

To find out what's going on in and around your neighborhood click on the project logs below.

GRF PROJECT LOG

[CLICK HERE TO DOWNLOAD](#)

UNITED MUTUAL PROJECT LOG

[CLICK HERE TO DOWNLOAD](#)

THIRD MUTUAL PROJECT LOG

[CLICK HERE TO DOWNLOAD](#)

GRF FACILITIES SWEEPING SCHEDULE

1ST FRIDAY OF THE MONTH

4 to 5:30 a.m. Clubhouse 1
5:30 to 6 a.m. Clubhouse 2

2ND FRIDAY OF THE MONTH

4 to 5:30 a.m. Clubhouse 3
5:30 to 6 a.m. Clubhouse 4

3RD FRIDAY OF THE MONTH

4 to 6 a.m. Clubhouse 7
6 to 7 a.m. Clubhouse 5
7 to 8 a.m. Clubhouse 6

4TH FRIDAY OF THE MONTH

4 to 7 a.m. Maintenance Center
Garden Centers
Equestrian Center Lot

5TH FRIDAY OF THE MONTH (WHEN APPLIES)

4 to 7 a.m. RV Lots
Golf Maintenance

STREET SWEEPING SCHEDULE

MONDAY TO FRIDAY

7:30 a.m. to 3:30 p.m.
Cul-de-sacs

MONDAY

7:30 to 11:30 a.m.
Gates 1, 2, 3 – Calle Aragon to Via Estrada North

11:30 a.m. to 3:30 p.m.
Gates 1, 2, 3 – Calle Aragon to Via Estrada South

TUESDAY

7:30 to 11:30 a.m.
Gates 5, 6 - All streets in this area

11:30 a.m. to 3:30 p.m.
Gates 11, 14 – All streets in this area

WEDNESDAY

7:30 to 11:30 a.m.
Gates 7, 8 – Calle Sonora/Alta Vista (East Area)

11:30 a.m. to 3:30 p.m.
Gates 7, 8, 9 – Calle Sonora/Alta Vista (West Area)

THURSDAY

7:30 to 11:30 a.m.
Gate 10 – East of Ave. Sosiega & North of Monte Hermoso

11:30 a.m. to 3:30 p.m.
Gate 9 – South of Monte Hermoso

FRIDAY

GRF Facilities. Please see GRF Facilities Sweeping Schedule.

Every other week
Gate 9 – Towers Parking Lot
Gate 11 – Check area and re-sweep if needed

*All times are approximate and subject to change