



Village Management Services, Inc.

# Village BREEZE

JULY 2019

A Joint Publication of the Laguna Woods Village Corporations



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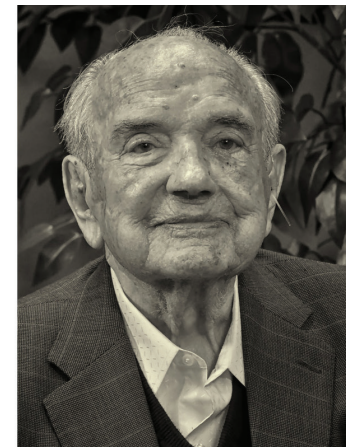
# Centenarian Project Celebrates Village Residents

During a special reception Friday, June 28, at the Community Center Board Room, the Thrive Task Force celebrated the launch of the Village Centenarian Project. This project took the portraits of 16 centenarians (people over the age of 100) and matched them with photos of their younger selves. Eleven project centenarians attended the launch reception with family, friends and caregivers, including five generations of centenarian Harriet Mudge's family.

Produced in cooperation with the Camera Club, the Video Club and Village Management Services' Department of Recreation and Special Events, the Village Centenarian Project aimed to show how people change—and yet still, mysteriously, remain the same. The project was based on a similar project by Czech Republic photographer Jan Langer, but with an added dimension—three 30-minute television programs containing participant interviews. Among the 18,000 seniors living here in Laguna Woods Village, 76 are 100 years of age and older.

The Village Centenarian Project was first suggested to the Thrive Task Force by Lucy Parker in 2017. With the assistance of the Department of Recreation and Special Events, work began in November 2018. The first portrait/interview session took place February 15, 2019, and the final session occurred on May 17.

**Top to bottom: Alfred Briggs (103), John Dudley (100) and Beatrice Hurwitz (103).**



All who worked on this project noticed similar qualities in those interviewed: resilience dealing with life's ups and downs, and the ability to persist and persevere. Our centenarians truly embody the aim of the Thrive Task Force—to inspire all to thrive and to enjoy every chapter of our lives.



## Village Centenarian Project Leadership

The Village Centenarian Project was produced by the Thrive Task Force in cooperation with the Camera Club, the Video Club, and the Department of Recreation and Special Events. This tremendous project was made possible by the generous contributions of the following Directors, Advisors, Residents and Staff:

**Co-Chairs:** Lucy Parker and Mark Rabinowitch

**Portrait and Still Photographer:**  
Mark Rabinowitch

**Video Interviewers:** Judy Saxon and Cyndee Whitney

**Centenarian Liaison:** Betsy Martin  
Video Advisor: Tom Nash

**Video Production Team:** Jack Crawbuck, Paul Kachaturian, John Kelly, Betsy Martin, Jeanne Mayer, Tom Nash, Lucy Parker, Jim Rohrs, Suzanne Savlov, Starkey

**Video Editors:** Lucy Parker, Tom Nash, Suzanne Savlov

**Centenarian Transportation Assistance:**  
Kevin Cronin

**Recreation Department Liaison:** Daniel Alcala

The project will be displayed during Grandparents' Fun Day, on Saturday, August 3. The videos are scheduled to air on Village Television in July and August (Saturdays at 1 p.m.), and the entire project will be posted to the Village website late this summer.

**Top to bottom:** Harriet Mudge (100), Antoinette Mullen (106) and Shirley Shannon (100).

# GRF Votes Not to Renew Two Cable Channels

At its July Board of Directors meeting, the Golden Rain Foundation Board of Directors voted to ratify the decision to not renew two regional sports channel contracts when they expire December 31, 2019. The channels that will not be renewed include Fox Sports West (channels 28 and 428), which broadcasts Anaheim Ducks and Los Angeles Kings hockey, Los Angeles Angels baseball and Los Angeles Clippers basketball, and Fox Sports Prime Ticket (channels 29 and 429), which features bowling, horse racing, poker and more.

Based on anticipated industry-wide programming cost increases, the contracts for just these two channels would have comprised 35 percent of the Village's overall \$5.4 million cable television programming budget for 2020.

Residents who require regional sports programming may watch this content online via FuboTV, HULU + Live TV, YouTubeTV, MLB.TV, NHL.TV and NBA.TV (coming fall 2019) streaming services.

Additionally, Village Management Services is pursuing the installation of a satellite dish at a clubhouse or other Community facility where Anaheim Ducks and Los Angeles Kings hockey, Los Angeles Angels baseball and Los Angeles Clippers basketball games could be viewed by Residents. The goal is to have this arrangement in place by January 1, 2020.

The next GRF Board meeting takes place Tuesday, August 6, at 9:30 a.m. in the Board Room.

## Pay Assessments Online via Resident Portal or EZPay

The **Resident portal** on the Laguna Woods Village website allows Residents to view account balances or pay assessments and chargeable services via credit card and more. Click [here](#) for a step-by-step tutorial on how to use the portal. For more information, call Resident Services at **949-597-4600**.

You can also make automatic monthly homeowner assessment payments through the EZPay program. Simply provide written authorization via the EZPay Authorization Agreement to transfer funds from your checking or savings account each month. Payments will be made without fail and with no chance of incurring a late charge. Assessments paid via the Resident portal or through EZPay save processing fees for Third and United mutuals and, ultimately, all Residents of Laguna Woods Village.



To learn more about EZPay, click [here](#) or visit Financial Services.



# Cardboard Recycling Tutorial

By Lynn Jarrett, Third Mutual Director

Cardboard boxes should be cut apart and flattened before placing in the blue recycling bins, but many people just toss whole boxes into bins. When people do not flatten their boxes, the bins become full more quickly. If Waste Management needs to make an extra trip in the middle of the week to accommodate the people who don't flatten their boxes, it may result in increased cost of services, which affects assessments.

Seemingly small things like flattening cardboard boxes save us money and help the environment. Cardboard is one of the easiest items to recycle, both for the person collecting it and the company reusing it. Paper waste accounts for 40 percent of

all waste in the United States, and its production contributes significantly to deforestation, as well as air, water and land pollution. Paper and cardboard products that end up in landfills release methane gas when they start to decompose, further contributing to environmental pollution. This pollution can be minimized with proper recycling.

It's a shame to let cardboard sit in a landfill when it can easily be recycled and turned into office paper, newspapers, books and magazines. That's not all, though! Smart companies are beginning to make everything from speakers to furniture out of recycled cardboard. Wouldn't it be cool if the cardboard box your Amazon shipment came in got a new life as a puzzle or a child's toy? Thanks to advancements in recycling, this is exactly what is happening. Join in the eco-revolution!

Ever wonder what the value of recycling cardboard is, anyway? One ton of recycled cardboard:

- Saves more than **nine cubic yards** of landfill space
- Saves one barrel (**46 gallons**) of oil
- Saves **6.6 million** BTUs of energy
- Saves **700 gallons** of water
- Saves **24 percent** of the total energy needed to produce virgin cardboard

Flatten your boxes before recycling them so when the Waste Management truck picks up your blue bin, it'll actually be full of uncontaminated recycling goods and not just a lot of air from empty boxes taking up all that space.



# Third's Temporary Container Policy

Third Mutual has a policy regulating the location, identification and maintenance of temporary containers such as dumpsters, contractor trailers and portable storage containers (PODS). All references to temporary containers include all of the aforementioned items.

No dumping of building materials, construction/remodeling debris, carpet, or large, bulky items is allowed in/around any trash receptacle provided by Laguna Woods Village. It is the Resident's responsibility to ensure such materials are properly removed from the community by themselves or their contractor. This rule applies to Residents performing their own work, contractors, vendors, service companies and delivery personnel. Failure of the member or his/her contractor to cooperate in placement of the container as directed by Staff may result in a disciplinary hearing before the board. Members will be responsible for damages caused by temporary container placement.

Temporary containers may be permitted with the following conditions:

- 24-hour notice is given by the contractor or member to Security at 949-580-1400. Provide the building and unit number and the Resident's name.
- Temporary containers must be clearly marked at all times, by the contractor or member, with the unit number from which the debris is sourced. The marking must be legible and able to withstand the elements (permanent marker on duct tape, waterproof label, etc.).
- Location of temporary containers must be authorized by the on-duty Watch Commander or designee.
- Temporary containers must be covered at the end of each work day. The area around the temporary container shall be kept clean and free of debris and dirt. The area shall be cleaned promptly upon removal of the temporary container.
- Contractor and Resident shall be responsible for placing and maintaining adequate warning signs, lights, barricades and devices at all times in order to promote the safe movement of traffic.
- Contractor and Resident shall be responsible to ensure temporary containers are equipped with reflectors on all sides. Warning devices shall be placed in advance of each temporary container as directed by the on-duty Watch Commander or designee. All warning signs, barriers, barricades, flags and other devices shall comply with or exceed the standards required in the Manual of Uniform Traffic Devices. All traffic devices shall be removed promptly upon removal of temporary container.
- Temporary containers may be in place for a maximum of seven days or until full, whichever occurs first.
- Dumpsters may be limited to 3 yards in size (6 feet by 4 feet by 4 feet); roll-off dumpsters may be permitted if space allows, with prior staff approval.
- Temporary PODS may be limited to eight feet in length. Larger sizes may be permitted if space allows, with prior approval of Staff.
- No hazardous materials can be disposed of in temporary containers.
- Temporary containers with wheels must have wheel chocks to prevent movement.

For a copy of the full policy, please contact Resident Services at **949-597-4600**. Residents concerned about the placement or safety of a temporary container may contact Security at **949-580-1400**.

# Approved Residents in Third Laguna Hills Mutual

By Roy Bruninghaus, Third Mutual Board Secretary

In most 55+ condominium communities, the bylaws and CC&Rs are very clear about who may reside in any given community. Third Laguna Hills Mutual is no exception. Third's residency restrictions apply to everyone living in Third Mutual. In order to maintain Third Mutual's legal status as a 55 or older community, it is essential that the mutual knows who is residing in the Community and how old they are.

For this reason, no person may reside (living in the Community for 61 days or more in a 12-month period) in Third Mutual without the prior written approval of the board. Living in Third without board approval will result in disciplinary action, including legal action against the owner of the condominium.

Third Mutual has three main categories of approved occupants (persons who are allowed to occupy a manor with board approval). These three categories are described briefly below:

- 1. Qualifying resident:** Must be 55 or older, must meet applicable financial qualifications, must not be convicted of a felony within the last 20 years or a misdemeanor within five years of the date of the application, must be approved by the board for membership (member) and must reside in the manor.
- 2. Lessee:** One lessee must be 55 or older, must have a formal landlord/tenant relationship with a Member that is defined by a lease contract, must have a lease authorization approved by the board or by VMS Staff on behalf of the board and must have a lease term of no less than 60 days. Member must transfer automatically to the lessee the rights to use the community facilities. Subletting by a lessee is prohibited.

- 3. Co-occupant:** Must be 45 or older, or must be a spouse of a qualifying resident, or a co-habitant of a qualifying resident, or provide primary economic support, or provide primary physical support to the qualifying resident, or be a permanently physically or mentally impaired or terminally ill adult who is a dependent child of the qualifying resident or co-occupant, shall not have been convicted of a felony within the last 20 years or a misdemeanor within five years of the date of the application, must meet applicable financial qualifications, must reside with a qualifying resident, and may enjoy survivorship rights under certain circumstances. Must not have a landlord/tenant relationship with the qualifying resident. Specialized applications are required for co-occupants who provide primary physical support or who are disabled children or grandchildren.

There are two additional categories of persons who may reside in a Third Mutual manor:

- 1. Guests:** Approved Residents may have guests stay with them for short periods. A guest may stay overnight for a total of 60 days in any 12-month period, may not stay in a manor during the absence of the qualifying resident, co-occupant or lessee, and must obtain an overnight parking pass for every night in which the guest stays after 12 a.m. (midnight). Approved Residents must obtain guest passes for their guests from the Community's Department of Security Services.
- 2. Caregivers:** Caregivers who reside in a unit with a qualifying resident, co-occupant or lessee must immediately register with the state of California and submit a caregiver application to Third Mutual,

*Continued on page 9*

# New Resolutions

By Roy Bruninghaus, Third Mutual Board Secretary

On June 18, at its regular monthly meeting, Third Laguna Hills Mutual gave final approval to one resolution and placed a second resolution on 28-day review. A resolution to revise Alteration Standard 40 (exterior roll-up shades) was given final approval. A resolution to revise Alteration Standard 4 (air conditioning units/heat pumps) was placed on 28-day review. Third Board also approved a revision to the Third Laguna Hills Mutual Communications Committee Charter. The Board also reviewed two variance denials from the Architectural Control and Standards Committee.

**Alteration Standard 40 (exterior roll-up shades revision):** Third Board voted to approve a resolution to revise Alteration Standard 40 that would allow scalloped or decorative edges on exterior roll-up shades. The old standard prohibited these edges.

**Alteration Standard 4 (air conditioning units/heat pumps):** Board placed a resolution to revise to

Alteration Standard 4 on 28-day review. The revision prohibits the removal of AC/heat pump sleeves in three-story buildings and requires a variance for the removal of AC/heat pump sleeves in one- and two-story buildings.

**Third Communications Committee Charter:** Third Board approved the removal of paragraph three in the existing charter. This paragraph required the committee to review capital requirements, requests for capital equipment, programs and projected revenues, and service levels related to public relations. The Board removed this paragraph because these activities are the responsibility of the GRF Communications Committee.

**Committee Denials:** Under Unfinished Business, Third Board placed Architecture or Landscape Committee denials on the agenda for final disposition by the board. The Architecture Control and Standards Committee submitted two denials of Resident requests for patio enclosures on previously granted common area. The board tabled the first denial and affirmed the second denial.

## THIRD COMMUNICATIONS COMMITTEE

Annie McCary was appointed as the new chair of the Third Mutual Communications Committee. The Communications Committee oversees all communications related to

Third Laguna Hills Mutual. The committee meets the fourth Monday of each month. The July meeting is an exception and will be held Wednesday, July 10, at 9:30 a.m. in the Board Room.



## THIRD BOARD OF DIRECTORS ELECTION ON THE HORIZON

Applications for the Third Laguna Hills Mutual Board of Directors are available July 12 through August 14. Interested Residents may pick up an application and election process instructions from Corporate Secretary Cheryl Silva or Assistant Corporate Secretary Daniel Hillburn in the General Manager's office located on the second floor of the Community Center. Please be sure to first check in at the concierge desk on the first floor. Applying to volunteer for a position on the board is a great opportunity to make a positive impact on your Community, to help fellow Residents and to tackle problems you feel need fixing. Please return your application and candidate statement in person to the General Manager's office by Wednesday, August 14, at 5 p.m.



# Third Mutual Treasurer's Report

Through the reporting period of May 31, 2019, total revenue for Third was \$14,462,000 compared to expenses of \$12,212,000, resulting in excess revenue over expenses of \$2,250,000.

The operating fund (without depreciation) shows an operating surplus of \$519,000 through the reporting period. \$7,820,000 came in from assessments and \$775,000 came from nonassessment revenue. This is compared to operating expenditures of \$8,076,000 without depreciation, which is not funded through operations. Third ended the period better than budget by \$2,385,000, primarily due to timing of reserve program expenditures.

**Outside services: \$1,932,000**—Budgets are spread evenly and certain reserve expenditures will occur later in the year, including building structure replacements, landscape revitalization, exterior lighting, paving and waste line remediation.

**Nonassessment revenue: \$339,000**—More revenue received from chargeable services, primarily for water heater replacement, an expanded service. Additionally, we had higher reserve balances invested, yielding more interest income. Further, more revenue was reported from fines for Resident violations; revenue is recorded when billed and may be in various stages of collection.

**Employee compensation: \$108,000**—Compensation and related costs were just over \$5.2 million (\$4 million in operations and \$1.3 million in reserves). Combined, this category is favorable \$108,000 or 2% to budget,

primarily due to timing of tree work scheduled for the third quarter. Although open positions also contributed to savings, some overages occurred in operations due to timing of concrete repairs, underground garage work and hours required for service requests.

**Utilities and telephone: \$53,000**—Less water usage for irrigation due to rainfall.

**Uncollectible accounts: (\$108,000)**—Unfavorable variance is due to illegal-occupancy Resident violations.

Nonassessment revenues totaled \$1,034,000 by category, starting with our largest revenue-generating category, fees and charges to Residents (32%), followed by interest income (2%), lease processing fees (11%), Resident violations (11%), resale processing fees (7%), laundry (7%) and miscellaneous revenue (7%).

Expenses to date totaled \$12,212,000. Our largest categories of expense are for employee compensation (44%), outside services (22%), followed by utilities and telephone (16%), materials and supplies (5%), insurance (4%), net allocation to mutual (4%), other (2%), uncollectable accounts (1%), repairs and maintenance (1%) and legal fees (1%).

The reserve balance on May 31, 2019, was \$31,051,000. Year-to-date contributions and interest to reserves were \$5,867,000 while year-to-date expenditures were \$4,077,000. Again, this variance is due to timing of reserve programs performed by outside contractors. Through May 2019, Third Mutual resales totaled 160.

## *Continued from page 7*

unless he or she belongs to a caregiving agency. All caregivers, whether private or health care agency employees, must be approved by the board to reside in a manor with an approved Resident.

Room renting is prohibited in Third Mutual. Advertising a room rental in Third Mutual is prohibited. Owners, lessees or co-occupants in

residence are not allowed to rent any portion of a manor, and they are prohibited from advertising a room rental in any media. Doing so will result in disciplinary action including legal action against the owner of the condominium.

Got questions? Get the facts. Email me at [rbruninghaus@yahoo.com](mailto:rbruninghaus@yahoo.com).

# GVA Building Captains

By Stuart Hack, GVA President

One of the things I love about Laguna Woods Village is how we tend to look after each other. As we get older, everyone can use a little help now and then. Because we live in three-story buildings, we share walls, floors, ceilings, laundry rooms, trash bins, etc. With a little thoughtfulness and consideration for our neighbors, we can all save a lot of expense and live well together.

## Water Intrusion

When there is a water leak in any manor, chances are it will affect at least three other manors. Here are things we can do to minimize this risk and the extent of damage:

- If you will be away from your manor for several days or weeks or months, leave a key with a neighbor and ask the neighbor to check your manor at least once per week to make sure there are no water leaks.
- Provide a key to Security so personnel can enter your manor in the event of a leak or fire.
- Make sure that you replace your water heater at least every 10 years.

## Fires

When there is a fire, it is likely to affect many other manors in the same building. Loss can be contained by calling 911 right away. It also helps when a neighbor and Security have a key to the manor.

## Water Conservation

Even though we have had an exceptional amount of rain this year, there is still a water shortage. The cost of water supplied by El Toro Water District increased

this year and will increase again next year. Water is a shared expense of the entire Laguna Woods Village Community. Excess use raises our monthly assessment. Some things all Residents can do to save water include:

- Use a broom and sweeper to clean your patio. Do not use a hose.
- Save disposable water indoors in a bucket to water plants in your home.

## Trash

The two largest issues with garbage that affect each of us are cost and trash strewn on the trash area floor.

When properly used, the recycle bin keeps the cost of services within budgeted amounts. When improperly used, the recycle bin becomes an added expense that ultimately raises everyone's monthly assessments. Only paper, cardboard and recyclable plastic goes into the recycle bin. Anything else in the bin turns a savings into a cost. When in doubt, put it in the trash bin.

The trash collectors will not pick up or remove trash that is outside of the bin. When using the trash chutes, put all trash in a strong plastic bag and tightly close the bag. Do not send loose articles down the trash chute. When using the garbage bin, please bag all of the articles first, then place the bagged trash inside the bin.

All Residents of three-story buildings are invited to attend the next GVA General Membership Meeting on Thursday, July 11, at 10 a.m. in Clubhouse 5.



# United President's Report

By Juanita Skillman, United Mutual Board President

At our June board meeting two items of interest to our Residents were acted upon.

The proposed nonsmoking policy regarding smoking or vaping in private units and common areas was not adopted. In a 5-5 tie vote, the board decided to keep the existing policy and not include updates banning smoking and vaping in the entirety of United Laguna Woods Mutual.

The current policy limiting smoking to the interior of units, including enclosed patios and balconies, as long as the smoke is not permitted escape, is still the rule. The update would have prohibited smoking in the common areas. The city prohibition of smoking within 20 feet of any building still stands.

Residents can access the complete [nonsmoking policy](#) at [lagunawoodsvillage.com](http://lagunawoodsvillage.com) under Residents > United Laguna Woods Mutual > Documents > Operating Rules > Policies and Procedures.

The update to existing policy on distribution of materials by Residents and Resident organizations was amended to reflect the new state laws on the subject that permit door-to-door distribution of social, political, educational and noncommercial materials, including petitions and bulletin board postings. Contact with Residents by ringing doorbells is now permitted **unless the Resident has a Do Not Disturb or No Solicitation sign posted.**

With the Board Elections coming up this summer, it is important that Residents know their rights about campaigning candidates. We also have the 2020 Census starting in six months and we need to control canvassing and access to the Village by outsiders taking the census. Security and the Boards are working closely with the Census Bureau to ensure all our Residents are counted without being unduly bothered. More on the Census will be coming out in subsequent issues of the Village Breeze and What's Up in the Village e-blasts.

## UNITED BOARD OF DIRECTORS ELECTION ON THE HORIZON

Applications for the United Laguna Woods Mutual Board of Directors are available now through August 9. Interested Residents may pick up an application and election process instructions from Corporate Secretary Cheryl Silva or Assistant Corporate Secretary Daniel Hillburn in the General Manager's office located on the second floor of the Community Center. Please be sure to first check in at the concierge desk on the first floor. Applying to volunteer for a position on the board is a great opportunity to make a positive impact on your Community. Please return your application and candidate statement in person to the General Manager's office by Friday, August 9, at 5 p.m.

# United Landscape Committee Report

By Maggie Blackwell, Chair and United Mutual Director

Third, United and GRF no longer use Roundup, and instead use a combination of Finale with Oroboost, which had equal results to Roundup in our tests, but is safer. In addition, plant growth regulators will be used to stop the turf edges from growing, reducing the kikuyu runners and the number of times workers will need to apply herbicides to edge the turf. Do not apply vinegar or herbicides yourself on common areas. Vinegar only kills the visible part of the plant, not the roots; let the herbicide technician spray with the approved products.

Keep an eye out for irrigation problems. If a sprinkler pops off and shoots water, call Security at **949-580-1400** or Resident Services at **949-597-4600** and give

the exact location. Sprinklers turn on for very short periods several times a night. Unless it is causing a disaster, an irrigation expert will be sent out in the morning to fix the problem.

In warmer months, the mowers will come around every seven to nine days. Several different types of mowing machines are being used for better service. Please remove any personal property from lawn areas nightly.

Landscape Senior Field Services Manager Kurt Weimann reports that a ticket response crew has been created to respond to landscape tickets. There were 22,000 tickets last year.

## RECYCLING 101: MOVING

By Elsie Addington, United Mutual Director

Fellow Residents, we are facing yet another recycling crisis. Lately, there has been an increase in entire households of personal belongings ending up in our trash bin areas! This is sensitive because usually the owner of the items may have gone upward to a better place. It's understandable for neighbors to hesitate before challenging grieving relatives clearing out the unit and illegally dumping the belongings into Village trash areas. (Of course, the Resident could just be moving somewhere less permanent, like Arizona.) Often, though, the dumpers are either estate representatives or hired hands. These evacuations take place late at night—very suspicious, no?

One fellow we spoke to recently had nearly filled the blue recycle bin with mom's stuff when we approached him. We explained that the blue bin was not meant for that purpose, and he kindly promised to empty it. When we returned, he had

done so and carefully placed it all on the ground. Now, that's *not* helpful!

Companies will clean out units for a reasonable fee. Contact a real estate agent for a referral or do an internet search for "junk haulers."

If you see illegal dumping, call Security (**949-580-1400**) or Resident Services (**949-597-4600**). If you know someone who needs to empty their manor, bulky item pick-up is available from Waste Management on an on-call basis. Residents may schedule up to two in-home bulky item collections per calendar year, with a maximum of five bulky items per collection. To schedule an in-home bulky item collection, please call Resident Services. This "dumping entire household" practice costs all of us money and makes our Community look very unkempt, to say the least.

# Treasurer's Report

By Gary Morrison, United Mutual Treasurer

An outside audit team declared United Mutual's financials acceptable in accordance with generally accepted accounting procedures. United ordered a reserves study, which found the mutual somewhat underfunded in reserves, suggesting a hike of \$7.78 pu/pm to avoid special assessments. Many CIDs levy thousands of dollars in special assessments; some years causing members financial hardships. United Directors prefer to raise fees gradually to maintain the recommended reserve balance.

United requires that buyers show a level of income and a surplus amount over the unit purchase cost to ensure fee increases will not cause severe hardship. For some, the safety cushion is gone. Directors must decide how to cover increasing needs and build reserves. Directors must be sure United has the funding to continue. Previously Boards have chosen

lower fees over sufficient reserves.

M&C has 20 ongoing projects. A \$15,000 extra cost for non-Roundup herbicides will be instituted in the 2020 budget. Extra funding of \$104,762 will provide fumigations and hotel accommodations in 2019 from the contingency fund. The review process in 2018 reduced that budget. The number of buildings needing treatment was unknown at budget time.

Treasurers Diane Phelps (GRF) and Gary Morrison (United), and advisors Michael Cunningham, Steve Leonard and Greg Corrigliano formed an ad hoc Investment Task Force seeking a conservative approach with a lower monthly charge for managing our investments. Bids were solicited and a presentation was made, which will be explained to boards for their possible participation.

The number of delinquency accounts dropped from 17 to 14 in April, and chargeable services delinquencies are down four.

## UNITED MAINTENANCE AND CONSTRUCTION COMMITTEE

By Carl Randazzo, Chair and United Mutual Director

The handyman one-year pilot program, which began in June 2018 has been canceled. At year end it was partially successful with signups, but had major scheduling problems and no possibility of being cost neutral. A total of 504 Residents signed up for the program (875 was the target number to sustain the program). Participants were happy with the cost and service.

In Walnut Creek, which has a similar program, calls dropped off after a few months as needs disappeared. In United, after a few months some Residents began using handyman appointments for renovation work, and others booked max appointments monthly for undetermined work. A five-week appointment delay resulted, and participants dropped to 484. United paid a \$203 deficit per day, creating a \$74,200 deficit for the 12-month test paid from United funds.

At request of the M&C Chair, United held a special open board meeting June 25 to vote on the options for the future of the program:

1. Keep the program as is, with underfunding paid by monthly increase of several dollars in fees for all United members in 2020.
2. Revise the program features: number of visits, strict limitation of work and a large cost increase for participants.
3. Cancel the program.

The decision was made to cancel the program, and refund any proportionate amounts to participants. Staff will research other ideas, possibly expanding chargeable services for simpler tasks. Further contact will be made with Walnut Creek to determine reasons for the greatly differing results.

# THE TOWERS

*at Laguna Woods Village*

## John Carter Joins Mutual No. Fifty Board of Directors



As a Mutual No. Fifty board member, John Carter believes in being proactive in dealing with problems. John is committed to transparency in governance decision making and is oriented toward ongoing strategic planning coupled with disciplined and prudent financial

management. As such, John is committed to helping The Towers to achieve its mission of offering “gracious independent living, maximizing quality of life through stimulating activities with a professional staff, in a hotel-style environment.”

John Carter holds two bachelor’s degrees (theology and psychology) from Bethany University and San Jose State University, respectively, and an MA and Ph.D. in educational psychology from the University

of Illinois. He has been a professor at Syracuse University and Vanguard University, and a research psychologist for the U.S. Navy in San Diego.

John’s academic career has involved both teaching and administration, including serving for eight years as president of Asia Pacific Theological Seminary in the Philippines. John’s wife Bea was also active in working with the families of the students who came from 20-plus countries every year for whom English was often a second language, and coordinating hospitality for official guests of the seminary. The Carters served as missionaries involved in theological education for more than 30 years with the Assemblies of God in Iran, Belgium, the Philippines and Australia.

The Carters have been Residents of The Towers since November 2018. They moved here from San Diego. John and Bea have been married for 57 years and have two children, four grandchildren and three great-grandchildren. Their children and their families live nearby in San Diego and Fountain Valley.



Every Wednesday from 11 a.m. to noon Residents enjoy sunshine and summer lawn garden games.

**SAVE THE DATE:  
SUNDAY BRUNCH**

**WHEN: Sunday, August 18**

**PRICE: \$35 (includes tip, tax and beverage)**

**RSVP: 949-434-5624**

# FOR THE GOOD OF THE HOOD

## Landscape Update

The Landscape Division has several upcoming planned projects relating to slopes and trees.

### Slope Maintenance Underway

The Third Mutual Board of Directors has awarded a contract to Mission Landscape Inc. to begin renovating and maintaining the large slopes in Third Mutual. The work, which will continue through the end of the year and encompasses 74 acres of slopes, includes removing all weeds, replanting of bare areas, trimming all shrubs to two feet in height, trimming all groundcover to one foot and raising all tree skirts six feet.

Both United and Third Mutuels have awarded contracts to Andre Landscape Inc. to repair slopes damaged by the recent heavy rainfall. The location in Third is adjacent to 3359 Monte Hermosa; the United location is adjacent to 386 Avenida Castilla. The work will include removing excess soil and brush, placing and compacting soil to restore the slope and replanting.

Beginning July 15, Third will be removing brush outside the perimeter wall in Orange County Parks Wilderness area. This work will consist of removing non-native trees within 30 feet of the wall and removal of all non-native and dead brush within 30 feet of the wall.

### New Tree Trimming Program

A new tree trimming program has begun in United Mutual, with Third Mutual scheduled to begin next. Instead of trimming every tree in a cul-de-sac, trees are trimmed based on the needs of the species. Some species require more frequent trimming than others; for instance, carrotwood and mulberry are trimmed every two years. Every tree will be trimmed at least once every five years. Additionally, the size of the trees will be reduced by 25 percent, increasing the health of the tree and the safety of the Residents.

**Tree trimming schedules** are published two weeks in advance in the Globe and on the Village website.

## LIVING WITH WILDLIFE COYOTES



Concerned about coyotes? Animal Services Officer David Pietarila of the City of Laguna Beach Police Department will give a presentation about coyote safety and awareness on Wednesday, July 17, at noon in Clubhouse 5. Officer Pietarila will also answer coyote questions from the audience.

## CORRECTION

The article “Leaks-EEEEK!” by Elsie Addington that appeared in the June 2019 issue of the Village Breeze needs clarification. The article originally stated “... the building codes now require a moisture detector to be installed with [water heaters], which our VMS employees do. The device is designed to turn off the water valve supplying the water heater, as well as sound an annoying alarm.” To clarify this statement, the building code requires the installation of a moisture detection device and associated automatic valve only when the metal pan that sits under the water heater does not have an attached line that drains water to the outside of the building.



# IN YOUR NEIGHBORHOOD

To find out what’s going on in and around your neighborhood click on the project logs below.

## GRF PROJECT LOG

[CLICK HERE TO DOWNLOAD](#)

## UNITED MUTUAL PROJECT LOG

[CLICK HERE TO DOWNLOAD](#)

## THIRD MUTUAL PROJECT LOG

[CLICK HERE TO DOWNLOAD](#)

## GRF FACILITIES SWEEPING SCHEDULE

### 1ST FRIDAY OF THE MONTH

4 to 5:30 a.m. Clubhouse 1  
5:30 to 6 a.m. Clubhouse 2

### 2ND FRIDAY OF THE MONTH

4 to 5:30 a.m. Clubhouse 3  
5:30 to 6 a.m. Clubhouse 4

### 3RD FRIDAY OF THE MONTH

4 to 6 a.m. Clubhouse 7  
6 to 7 a.m. Clubhouse 5  
7 to 8 a.m. Clubhouse 6

### 4TH FRIDAY OF THE MONTH

4 to 7 a.m. Maintenance Center  
Garden Centers  
Equestrian Center Lot

### 5TH FRIDAY OF THE MONTH (WHEN APPLIES)

4 to 7 a.m. RV Lots  
Golf Maintenance

## STREET SWEEPING SCHEDULE

### MONDAY TO FRIDAY

7:30 a.m. to 3:30 p.m.  
Cul-de-sacs

### MONDAY

7:30 to 11:30 a.m.  
Gates 1, 2, 3 – Calle Aragon to Via Estrada North

11:30 a.m. to 3:30 p.m.  
Gates 1, 2, 3 – Calle Aragon to Via Estrada South

### TUESDAY

7:30 to 11:30 a.m.  
Gates 5, 6 - All streets in this area

11:30 a.m. to 3:30 p.m.  
Gates 11, 14 – All streets in this area

### WEDNESDAY

7:30 to 11:30 a.m.  
Gates 7, 8 – Calle Sonora/Alta Vista (East Area)

11:30 a.m. to 3:30 p.m.  
Gates 7, 8, 9 – Calle Sonora/Alta Vista (West Area)

### THURSDAY

7:30 to 11:30 a.m.  
Gate 10 – East of Ave. Sosiega & North of Monte Hermoso

11:30 a.m. to 3:30 p.m.  
Gate 9 – South of Monte Hermoso

### FRIDAY

GRF Facilities. Please see [GRF Facilities Sweeping Schedule](#).

Every other week  
Gate 9 – Towers Parking Lot  
Gate 11 – Check area and re-sweep if needed

\*All times are approximate and subject to change