



Laguna Woods Village®

# Village BREEZE

MAY 2019

A Joint Publication of the Laguna Woods Village Corporations

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## Bocce Courts Get Fresh New Look

The bocce courts at Clubhouse 1 are once again ready for play, thanks to the installation of new ivy green indoor/outdoor carpet, which features a rubber backing that allows for quicker rain runoff and drying time. The courts, which see an average of 70 players per week,



are open from 7 a.m. to 10 p.m. daily (lighted for night play). The Bocce Club plays on Tuesdays, Thursdays and Sundays from 1:30 to 4 p.m. in the winter and from 5:30 to 8 p.m. in the summer.

The last time the bocce court carpets were replaced was February 2015.

### VMS STAFF PRESENTATIONS TO GROUPS AND CLUBS

Clubs and neighborhood groups often reach out to Village Management Services Staff to make presentations about a wide range of topics. Staff welcomes opportunities to interact and communicate with Residents, and is happy to accommodate speaking requests. Please contact Eileen Paulin, Marketing and Communications Manager, with all requests. She will be happy to connect you with right VMS team member to provide your group the information you are seeking. In order to assure continuity, please place all requests through Ms. Paulin and do not contact Staff directly. She can be reached at **949-268-2291** or by email at [eileen.paulin@vmsinc.org](mailto:eileen.paulin@vmsinc.org).

### Pay Assessments, View Work Orders Online With New Resident Portal

Village Residents can now access the new **Resident portal** on the Laguna Woods Village website. The portal allows Residents to view account balances, view and print statements, pay assessments or chargeable services via credit card, view work orders and submit service requests online, and will incorporate additional features in the future, such as vehicle and emergency contact information. Click [here](#) to view a step-by-step tutorial on how to use the portal. If you have not registered for access to the portal and are having difficulty, the problem may be that the email you have on file with Resident Services is not the same one you are using to access the portal. To confirm your email address or for further information, call Resident Services at **949-597-4600**.

# Don't Fall Victim to the Latest Scams

Anyone can become the target of a money scam, but seniors are especially vulnerable. These days, scammers are using clever and sophisticated means to trick you into handing over your social security number, bank account number or any other information that can lead to theft of money or identify.

## Charity Scams

Charity scams will come to the forefront with the recent Notre Dame Cathedral fire. Scammers might call asking for donations to rebuild the cathedral, but then pocket the money for themselves. If you receive a phone call or email asking for donations for Notre Dame Cathedral or any other recent disaster, take some steps to verify the person is from a legitimate organization. The Federal Trade Commission offers these tips for making sure a donation request is authentic:

- **Ask questions.** If you get a call from someone asking for money, ask them to tell you exactly how your money will be used. If the person can't answer you or seems flustered, hang up and do some investigating.

- **Research the organization first.** Tell the caller you want to do some research before donating. Google the name of the organization plus the word “scam” or “complaint” and see what pops up. You can also look up a group on a charity evaluator site like [www.charitynavigator.org](http://www.charitynavigator.org).



- **Be wary of crowdfunding sites.** Such sites don't necessarily monitor how donations are spent. Make sure any online fundraiser very specifically states who will get your donation, how your money will be delivered to the charity and whether any part of your donation will be kept as a fee. If the details are unclear, reconsider donating via that site.

For more tips on how to donate wisely, visit [FTC.gov/Charity](http://FTC.gov/Charity).

## SOCIAL SECURITY SCAMS

Some Village Residents have received phone calls from people claiming to be from the Social Security Administration. The caller says you will lose your Social Security benefits if you don't “verify” your Social Security number and other personal information. In another version of this scam, the caller claims that you can receive more benefits due to a cost of living increase—all you have to do is verify your name, birth date and Social Security number. In another scam, a caller posing as a government employee says that fraudulent activity has been noted on your Social Security account and asks you to verify your account number and other information.

If you receive an email that seems to be from the SSA instructing you to click a link to protect your account

from fraud—DON'T DO IT! The link will send you to a fake website that will steal your information. Before clicking any link, hover your mouse over the link to get a preview of the actual destination website address. The main part of the URL (before the forward slash) should end with “.gov”—if there's anything between .gov and the slash, it's fake.

The SSA will never ask for your account number—they already have it! Call the SSA at **800-772-1213** to verify if a communication is authentic. Never call back a number left by a “robocaller.” Report scam calls or emails to SSA's Office of the Inspector General online at [oig.ssa.gov/report](http://oig.ssa.gov/report) or call **800-269-0271**. If you believe that your Social Security number may have been stolen, file an identify-theft report with the Federal Trade Commission at [www.identitytheft.gov](http://www.identitytheft.gov).



# New Resolutions

By Roy Bruninghaus, Secretary

On April 16 at its regular monthly meeting, Third Laguna Hills Mutual approved two resolutions to be put on 28-day review. These two resolutions included a resolution to amend the Golf Cart Policies and Procedures and a resolution to amend the Lease Authorization Policy.

## Golf Cart Policies and Procedures Amendment

The resolution to amend the Golf Cart Policies and Procedures adds a separate fine for golf cart owners cited by the Mutual for using Mutual electricity without having purchased an Annual Electric Golf Cart decal. The fine for first violation is \$100; fines increase in increments of \$50 for subsequent violations. The fines are capped at \$250. The member must obtain the Annual Electric Golf Cart charging decal within 10 days of the violation.

## Lease Authorization Policy Amendment

The resolution to amend the Lease Authorization



Policy focuses on maintaining the residential nature of the Community. The main changes to the policy prohibit the following:

1. **Adding additional lessees** to an approved lease during the approved lease period
2. **Room rental arrangements** and sub-leases of any kind
3. **Advertisement of a room rental** or rent-sharing agreements in any medium
4. **Using a manor** or any portion thereof for vacation rentals or advertising the same in any medium
5. **Leasing a manor to a corporate housing company**, including any nonprofit organization

The purpose of the changes to the Lease Authorization Policy is to ensure that Third Mutual does not become a transient community. Some towns and cities across the country, including Los Angeles, New York and Boston, are beginning to face the negative effects of a short-term rental population facilitated by Airbnb and other companies, as well as individual owners. Venice Beach appears to be the epicenter of the Airbnb backlash in California, according to an August 19, 2015, article in *LA Weekly* by Hillel Aron. Third Board is taking action now to prevent the problems that short-term rentals bring to a residential community with as many amenities as we have.

Third Board will take a final vote on both of these resolutions at its next board meeting on Tuesday, May 21, at 9:30 a.m. in the Board Room.

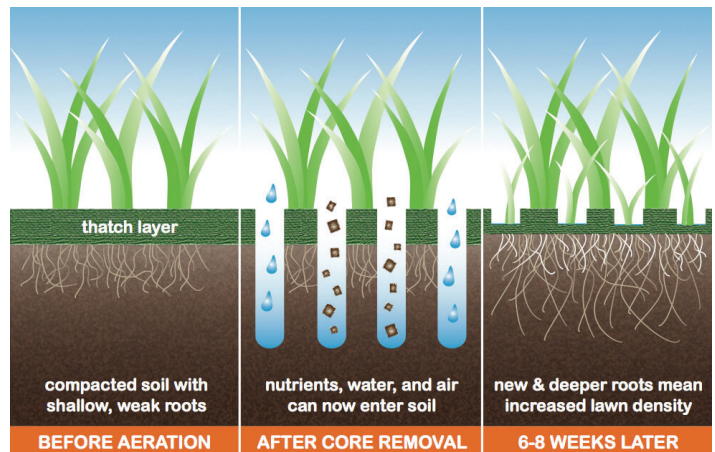
# Core Aeration: Making Our Lawns Beautiful!

By Lynn Jarrett

For the first time ever, plans are in the works to aerate our lawns. The work will begin in late spring or early summer, and will be completed by a contractor in coordination with Staff. Aeration is one of the best things that can be done for lawns.

You may ask, what is aeration? It's a process that helps grass to root deeply into the soil, allowing oxygen and water to reach the grass roots better. It also helps nutrients and fertilizer to penetrate down to those roots. Aeration helps rid the lawns of unnecessary clutter and buildup while promoting a lush, greener lawn by allowing a fresh environment for new grass to grow.

How does this clutter and buildup happen? Over a period of years, lawns take on a spongy feel. This often means that the lawn has an excessive thatch problem. Thatch is a layer of grass stems, roots, clippings and debris that settles on the ground and either slowly decomposes and/or accumulates over time. Thatch buildup is not uncommon in lawns



where mulch is frequently left after cutting and lawns are not dethatched.

With a special device, aeration is done by pulling cores of soil out of the lawn, allowing water and air to enter the soil. Within a matter of six to eight weeks, new and deeper roots will result in increased lawn density and greener grass over the next several years. The grass will be easier to mow, easier on the lawn mowers, and result in fewer mower repairs.

## NOTICE FOR CHANNEL 3 ANALOG GUIDE USERS

The Channel 3 analog television guide will be discontinued after Friday, May 31. This means that Residents with televisions plugged directly into the wall will no longer have a channel guide. In order to receive the company's new digital interactive guide, Residents must rent an HD converter for \$7.95 per month or any of the other HD set-top boxes. Renting the HD converter gives Residents the most up-to-date digital iGuide available and eliminates the need for periodic channel scans—channels simply will display the correct number. The HD set-top devices also eliminate the need for decimal-point channel numbers, such as 7.1, 8.4, etc.

“We can't turn back time to the age of analog television,” said Broadband Services Director Chuck Holland. “We must continue to make improvements to the cable system to keep up with the changing technology. The Channel 3 guide is a legacy system designed for analog televisions, which hasn't been supported the by cable television industry since 2008.”

To take advantage of the new iGuide by renting an HD converter or other HD set-top box, call Broadband Services at [949-837-2670](tel:949-837-2670) or email [grfbroadband@vmsinc.org](mailto:grfbroadband@vmsinc.org).



# GARDEN VILLA NEWS

## GVA General Membership Meetings

By Stuart Hack, President

The GVA hosts a meeting every other month for Building Captains and three-story building Residents. At these meetings Residents will receive:

1. Information on current matters that affect Residents of three-story buildings
2. A Maintenance and Construction update on a specific area, given by the M&C manager responsible for that area
3. Education on areas that may be helpful to those living in three-story buildings
4. An opportunity to ask questions of general interest to speakers and Third Mutual Directors in attendance

### March 2019 meeting topics included:

- Brett Crane, Manor Alterations/Resales Supervisor, discussed resales and manor alterations.
- Orange County Fire Authority presented fire prevention in three-story buildings and how to use and maintain home fire extinguishers.

The most recent General Membership meeting was held on Thursday, May 9, from 10 a.m. to noon in Clubhouse 5, Room 1. The agenda included:

### Ian Barnette, Maintenance Services Manager

- Waste-line remediation update
- GV Rec Room AC/heat pump exchange (change out) update

- Washing machine update
- Solar panel maintenance

### Chuck Holland, Information Services Director

- Demonstration of the new Resident Portal on Laguna Woods Village website

### Third Mutual Committee Reports:

<b>Third Mutual Board</b>	Stuart Hack
<b>Maintenance &amp; Construction</b>	Randy Scott
<b>Landscape</b>	Cindy Baker
<b>Finance</b>	Stuart Hack
<b>Rec Room</b>	Sharon Molineri
<b>Resident Rules</b>	Stuart Hack

Please let the GVA know about topics you would like included in future General Membership meetings by emailing me at [gvalwv@gmail.com](mailto:gvalwv@gmail.com). Speaking of GVA meetings, a Building Captain's Workshop will be held on Friday, June 14, in the Rec Room of 2393 Via Mariposa W. To reserve your place please text or call me at **949-770-7322**, or email me at [gvalwv@gmail.com](mailto:gvalwv@gmail.com).



# United President's Report

By Juanita Skillman

One of the main items introduced at our April meeting was a resolution to reinstate the Guarantor Policy for our financial qualifications. Discontinued two years ago, the Guarantor Policy was an opportunity to, in effect, have a co-signer to help qualify an applicant financially to obtain a Share in United Mutual giving them the right to occupy one of our units. The resolution was defeated. Some Directors who voted against it asked that it go back to committee and be resubmitted with certain additions/corrections at our June meeting. The Governing Document Review Committee will review it at our May meeting and may recommend it be resubmitted to the Board for another vote.

Another item sent forward from the Governing Document Review Committee is our United Mutual No Smoking Policy. There have been questions about our policy because, compared to the City of Laguna Woods policy, our policy is more restrictive. We can do this because we are a private community and it is legal as long as the policy is not less restrictive than the city code. The updated policy, which will be presented at our May meeting, helps clarify United's existing No Smoking Policy.

Remember, the Board values Resident input. This is why there is a 28-day waiting period between when a Resolution is introduced as new business, and when it comes up for vote as unfinished business at the next meeting. If you have an opinion on either of these matters, feel free to contact a Board Member, or better yet, come to the next meeting, which takes place Tuesday, May 14, at 9:30 a.m. in the Board Room.

## RECYCLING 101: PLASTIC BAGS

By Elsie Addington

How did we ever get along without plastic bags? Well, just fine, actually, before the suburban sprawl that built residential communities around centralized shopping areas rendered the neighborhood grocer obsolete. First, we brought our own shopping bags, but then paper, paper-or-plastic, then all-plastic-all-the-time took over. I won't bore you with polluted oceans and overflowing landfills, but did you know it takes 22 gallons of water to produce just 82 plastic bags? That works out to more than a quart of water for something in which to put your prescription or a 5-pound bag of potatoes (which comes in its own bag). The prescription fits in your purse!

Some areas don't recycle plastic bags because they can jam up the recycling machines. Here in Laguna Woods Village, we are fortunate to have permission to place these pesky little devils in our recycling bins because Waste Management has special machines that can handle plastic bags. We can also take them to several local grocery stores for recycling. But there are other uses for plastic bags that save other resources. For instance, shopping bags make good trash-can liners; flimsier produce bags can be used in place of plastic wrap, protecting leftovers in the fridge. I even re-use plastic bags for freezing meat!



So let's take one for the team, and take your bags with you to the store, like in the good old days. Re-use the ones you do get and recycle the rest. The whales and our grandchildren will thank you!

# FAQs About Funding for Co-Ops

Questions arise about loan providers for the United cooperatives, often because people do not understand or have not taken the time to get the facts about what a lender in a co-op purchase is required to deliver. Maggie Blackwell, United Secretary, answers some common questions about co-ops and their financing.

**Q: What is a mortgage?**

A: The pledging of property as security to a creditor (lender). United Mutual owns all the real property. Members own a share of stock in the corporation and obtain the right to occupy a unit.

**Q: Does a shareholder in United Cooperative own specific property?**

A: No, a shareholder owns one share of United, and the right to exclusive occupancy of a unit for a three-year term, renewable. United owns all the land.

**Q: Can a share be mortgaged by a member?**

A: No. The share represents no specific property ownership.

**Q: Can a buyer in United take a personal loan?**

A: Yes, a personal loan, not linked to United property.

**Q: If a Member defaults on a loan can lender take the unit?**

A: No. United owns the unit and land. United has first rights to possession. If the Member does not pay United, United can foreclose on the unit, resell and take United's share, and after that the lender may be paid. United will foreclose when National Cooperative Bank (NCB) is not involved. When NCB is involved, United counts on the bank to take the lead/cost to foreclose.

**Q: Who gives loans to United cooperative buyers?**

A: Currently only NCB, which is federally chartered to make co-op loans. The reason there is just one



lender is because, at the present time, no other financial institution has been willing to accept United's Recognition Agreement, which states that United has first rights to the property if the borrower defaults on the loan.

**Q: Has United banned other lenders?**

A: No.

**Q: Will United accept loans from any lender?**

A: A lender may apply to United. United will decide on a case-by-case basis.

**Q: How many institutional lenders have expressed an interest in loans to United members?**

A: Historically, there have been 21 lenders. Many institutional lenders no longer make loans because they are unwilling to abide by the terms and conditions of United's Recognition Agreement.

**Q: Will United ever give up first rights?**

A: No, that would threaten United Corporation and every Member's interest.

**Q: Do United Directors have a duty to new buyers?**

A: No, United Directors have an exclusive duty to protect the financial well-being of the United Corporation and all United Members as a whole.



# Treasurer's Report

By Gary Morrison, Treasurer

- The KPMG audit officially has concluded. The audit states "...the financial statements... present fairly in all material aspects, the financial position of United...as of Dec 3 2018 and 2017, and the results of its operations and its cash flows for the years then ended, [are] in accordance with U.S. generally accepted accounting principles." Remember this when someone claims United is using improper or deceitful practices.
  - March income was up slightly. The reasons for this include property taxes were not yet due; money for outside services was not yet spent; utilities and phone bills were lower than budgeted; delinquencies were down by five; and United collected more for chargeable services.
  - March 2019 resales were higher than January and February, and higher than five months in 2018, but down by 24 units compared to January, February and March 2018.
  - The United Board failed to reinstate Guarantors
- April 9 after passing an amendment limiting Guarantors and assets to California (for purposes of legal service and collections). Discussions to follow.
  - United purchased 20 one- to five-year-old dryers from Third, saving \$600 per dryer.
  - Sub-Committee Per Civil Code Sec. 5500-5501: Treasurer Morrison and Director Elsie Addington reported their review of current reconciliation of operating and reserve accounts, YTD actual operating revenues and expenses compared to budget, account statements from financial institutions income and expense statements (operating and reserve accounts), check register, monthly general ledger, and delinquent assessment receivable reports. United accepted the report.
  - Assessments paid via the Resident Portal or from bank accounts via EZPay save United processing fees. Using both is safe and easy. To learn more about using the Resident Portal see the information in the GRF section of this issue of the *Breeze*, for information about EZPay, visit [lagunawoodsvillage.com/residents/financial-services](http://lagunawoodsvillage.com/residents/financial-services).

## Energy Task Force Report

By Carl Randazzo

At the March 6 Energy Task Force meeting, we recommended approval of a budget for eight electric vehicle charging (EV) stations that will be installed on four bollards in the Community Center parking lot adjacent to the two bollards that are currently installed. This budget was subsequently approved by the GRF Board.

The reason the bollards will not be installed in the Village is twofold: If we add EV stations in a public space, we are eligible under the Southern California Incentive Project (SCIP) to be reimbursed up to 75 percent of the cost up

to \$210,000. Additionally, if they are located in the public parking area, the cost of the project is reduced due to the fact that we have most of the infrastructure in place to support the additions. In order to take advantage of this incentive program, this work needs to be completed by October of 2019. Use of these EV stations is not free; you will need to pay by credit card. We may be able to implement a discount program for Residents, but those particulars have not yet been worked out.

The next Energy Task Force meeting is Wednesday, July 3, from 1:30 to 3:30 p.m. in the Board Room.

# Governing Documents Committee Report

Chair Maggie Blackwell

An election for three Director seats on the United Board will be held in September. The new three-year term begins October 8. Consider running and prepare now to be an effective Director:

- **Attend upcoming open board and committee meetings** (access schedules [here](#)). If you cannot attend view open board meetings on [YouTube](#).
- **Study United by-laws and operating rules**
- **Be familiar with pertinent corporate and civil laws** (HOA code books are available)
- **Learn Robert's Rules of Order**
- **Polish listening**, note-taking, speaking and bargaining ability
- **Watch This Day Fridays** on Village Television or YouTube replays
- **Study agendas and staff reports**

Any member may attend any open Board or committee meeting. Come study us, please. Each Director serves on two or more United committees and one to two GRF committees. Plan for four half-day meetings a month, plus attendance at the monthly United Board meeting.

A Directorship is a limited position on a nonprofit HOA board (one of eleven Directors). Your ability to evaluate, persuade and analyze will determine your usefulness. Duties, responsibilities and rules of decorum are set by law and Governing Documents. Experienced Directors help new Directors.

A Director's duty is to protect the interests of the Corporation above individual Residents or any group. A Director aiming to conquer/redirect United, reject HOA laws, or abandon Robert's Rules of Order will be frustrated in meetings and not functioning in the interest of United. Unprepared, uninformed or argumentative Directors needlessly extend meetings. Every Director must work for the success and strength of United.

## UNITED LANDSCAPE COMMITTEE REPORT

By Maggie Blackwell, Chair

The herbicide test has successfully concluded! The herbicide Finale with the adjuvant Oroboost had comparable test results to Roundup. United's cost increase to use the alternative product is estimated at less than \$1 a month per unit, even with the small GRF increase also included. For more details, see [page 12](#).

The switch to the Finale/Oroboost blend will be immediate; United is Roundup free. Although the product is considered safe, all the same precautions and procedures will be continued. Residents and pets must stay out of treated areas until the application has dried and the flags are removed. Schedules are posted on the [website](#). Kudos to our landscape staff led by Kurt

Wiemann, Senior Field Operations Manager, with the aid of MTC Landscape! Staff will continue testing new products as they emerge on the market.

A five-year plan is being developed to reorganize landscape departments and duties. Trees will be on a trim-by-species plan with some work contracted out. A new team is being developed to respond to Residents and increase the customer service of the Landscape Department. Plans will be publicized in a few months.

Spring is here! Although I mostly see beautiful, well-kept pocket gardens, a few are in disarray. Notify Compliance of violations at [949-597-CALL](#). Keep your planting

# THE TOWERS

*at Laguna Woods Village*

## Mother's Day Brunch at The Towers

Sunday, May 12

Enjoy classic brunch items, including eggs Benedict, made-to-order omelets, bacon, sausage, potatoes, French toast, pancakes, waffles, fresh fruit, salad bar, seafood bar and carving station. Fancy desserts, coffee, tea and sparkling apple cider. Unlimited servings! \$26 per person, includes tax, tip and beverage.

To make a reservation, call [949-597-4278](tel:949-597-4278).



In April, Towers Residents gathered for Seder dinner led by Ryna Rothberg, Mutual No. 50 Board President.



Nichia Ackerman donated a fountain for the enjoyment of The Towers Residents in honor of her mother.

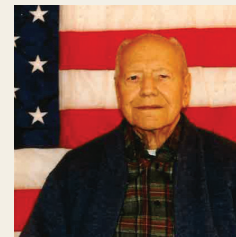
## Towers Resident of the Month

By Anita Martin

Vance Buccieri was born in Chicago on April 23, 1926. His mother, an interior decorator, worked for Marshall Fields. His dad was a WWI Veteran who served in France and was gassed in the trenches by the Germans.

After graduating from high school in 1944, Vance came to California and joined the Marines. He attended boot camp in San Diego and line camp at Pendleton. He was sent to Saipan (just north of Guam) in November 1944, replacing the 22nd Regiment of the 2nd Marine Division. His next assignment was in Okinawa in April 1945. At the end of the war, he went back to Japan on occupation duty. Vance returned to the United States and was honorably discharged on July 15, 1946.

Vance performed varied jobs, including bartending, working in the lumber business, hunting and fishing, and silver mining—until 1949, when he enrolled at



UCLA. He graduated in 1952 as a dental technician and eventually opened his own dental lab in 1959.

In 1976, Vance opened a dental lab in Mystic, Connecticut. There, he met Nancy Sue Buddingh, a graduate of Laguna Art School in California. They were married a year later and lived in Mystic until Vance retired in 1991. In 1996, they moved to Laguna Woods Village. Nancy passed away in 2017.

Vance has been a Resident of The Towers since March 1, 2018. He enjoys the movies, exercise programs and most of the entertainment programs. He has made many friends in the year he has been here and is very happy in his new home.



# FOR THE GOOD OF THE HOOD

## Alternative Herbicide Testing Results Are In

In response to Community concerns regarding the use of glyphosate (the main ingredient in the herbicide Roundup), the landscape committees for GRF, Third Mutual and United Mutual took action to seek a viable alternative.

VMS Senior Field Services Manager Kurt Wiemann devised a three-step process to determine an effective alternative among various proposed products, taking into consideration such variables as cost per gallon, effective quantities, application rates and number of applications.

As step one of the project, VMS utilized MTC Landscape Services as a consultant to oversee and verify the study. During step two, staff applied each proposed alternative to dedicated, marked 200-square-foot plots within a 5,852-square-foot trial site adjacent to 3486 Bahia Blanca West. The site was considered ideal due to its prevalence of kikuyu grass and the fact that the area was level, with consistent shade and irrigation conditions.

Six of the leading herbicide alternatives, Axxe, Finale, Scythe, Weedpharm, Weedrot and Weedzap, were tested over a five-week period. Roundup also was applied to a plot as a control. Staff took core samples



from each plot to measure regrowth. Finale was selected as the leading proposed alternative to Roundup.

Estimated increases to the current herbicide budget for the proposed alternative are \$3,030 for GRF, \$24,026 for Third and \$14,803 for United.

Mr. Wiemann presented the complete report to Third and United at their respective landscape committee meetings. Both United and Third have ceased using Roundup and will use Finale moving forward. Mr. Wiemann will present his report to GRF at its next landscape committee meeting.

To view Mr. Wiemann's full presentation on Village Television, click [here](#).

## See Something Great? Say Something Nice!

Have you noticed someone from Village Management Services going above and beyond to exemplify a stellar "be of service" attitude? Let us know! "Kudos" cards, found at the concierge



desk in the Community Center, are available for Residents to fill out and leave with the concierge. These cards help VMS to recognize and laud those employees who provide excellent service to those living in the Village.

# Report: El Toro Water District 2018 Water Quality

Some Village Residents have expressed concern about a story in the May 2 edition of *The Sacramento Bee* that covers a recently published California water safety study. Bob Hill, General Manager of the El Toro Water District, issued the following statement regarding the safety and quality of the drinking water delivered by ETWD:



“The El Toro Water District is aware of a recently released study by the Environmental Working Group that suggests the possibility that certain constituents in California tap water could lead to more than 15,000 cases of cancer throughout the state.

ETWD is sensitive to the concerns of its customers resulting from the study and associated media coverage. ETWD vigilantly safeguards its water supply and the water delivered to your home meets

the science-based water-quality standards required by the U.S. Environmental Protection Agency and the State Water Resources Control Board, Division of Drinking Water.

Through drinking water quality testing programs for both the treated surface water and the ETWD distribution system, your drinking water is constantly monitored from source to tap for constituents that are both regulated and unregulated. The water that ETWD delivers to homes and businesses meets or exceeds all state and federal science-based standards and is safe to drink.

Additional water quality information can be found by visiting the governance page of the ETWD website at [etwd.com](http://etwd.com) or by calling our Customer Service Office at **949-837-0660**.”

Residents can learn more about the quality of the tap water in the Village in the [El Toro Water District 2018 Water Quality Report](#).

## New Resident Artwork at the Community Center

A new installation of paintings by Resident artists now graces the walls of the Village Community Center. Art aficionados can stop by to view nearly 60 individual artworks adorning the walls of the lobby, first floor halls, Recreation office, meeting rooms and the Village Television office on the third floor.

Coordinated by Laguna Woods Art Association President Kris DeYoung, this annual community exhibit showcases vivid scenes and portraits, as well as floral and abstract designs using oil, acrylic, pastel and pencil mediums.



“Spring” by Chai-Yuh Cheng (Oil)



“Blue Abstract” by Agnes Copeland (Mixed Media)



# IN YOUR NEIGHBORHOOD

To find out what's going on in and around your neighborhood click on the project logs below.

## GRF PROJECT LOG

[CLICK HERE TO DOWNLOAD](#)

## UNITED MUTUAL PROJECT LOG

[CLICK HERE TO DOWNLOAD](#)

## THIRD MUTUAL PROJECT LOG

[CLICK HERE TO DOWNLOAD](#)

## GRF FACILITIES SWEEPING SCHEDULE

### 1ST FRIDAY OF THE MONTH

4 to 5:30 a.m. Clubhouse 1  
5:30 to a.m. Clubhouse 2

### 2ND FRIDAY OF THE MONTH

4 to 5:30 a.m. Clubhouse 3  
5:30 to 6 a.m. Clubhouse 4

### 3RD FRIDAY OF THE MONTH

4 to 6 a.m. Clubhouse 7  
6 to 7 a.m. Clubhouse 5  
7 to 8 a.m. Clubhouse 6

### 4TH FRIDAY OF THE MONTH

4 to 7 a.m. Maintenance Center  
Garden Centers  
Equestrian Center Lot

### 5TH FRIDAY OF THE MONTH (WHEN APPLIES)

4 to 7 a.m. RV Lots  
Golf Maintenance

## STREET SWEEPING SCHEDULE

### MONDAY TO FRIDAY

7:30 a.m. to 3:30 p.m.  
Cul-de-sacs

### MONDAY

7:30 to 11:30 a.m.  
Gates 1, 2, 3 – Calle Aragon to Via Estrada North

11:30 a.m. to 3:30 p.m.  
Gates 1, 2, 3 – Calle Aragon to Via Estrada South

### TUESDAY

7:30 to 11:30 a.m.  
Gates 5, 6 - All streets in this area

11:30 a.m. to 3:30 p.m.  
Gates 11, 14 – All streets in this area

### WEDNESDAY

7:30 to 11:30 a.m.  
Gates 7, 8 – Calle Sonora/Alta Vista (East Area)

11:30 a.m. to 3:30 p.m.  
Gates 7, 8, 9 – Calle Sonora/Alta Vista (West Area)

### THURSDAY

7:30 to 11:30 a.m.  
Gate 10 – East of Ave. Sosiega & North of Monte Hermoso

11:30 a.m. to 3:30 p.m.  
Gate 9 – South of Monte Hermoso

### FRIDAY

GRF Facilities. Please see GRF Facilities Sweeping Schedule.

Every other week  
Gate 9 – Towers Parking Lot  
Gate 11 – Check area and re-sweep if needed

\*All times are approximate and subject to change