



Laguna Woods Village®

CONNECTIONS & PATHWAYS

Contact VMS and your boards of directors, find answers and information, and much more. We're here for you!

- 1. Attend open board and committee meetings** for United Mutual, Third Mutual or GRF. View meeting schedules at lagunawoodsvillage.com > **Calendars**. Email questions or feedback to meeting@vmsinc.org prior to any board or committee meeting. Include your name, unit number and the related meeting in the email subject field.
- 2. Contact board members.** Members may ask the concierge/front desk staff at the Laguna Woods Village Community Center (24351 El Toro Road) for a current board member contact list.
- 3. Email general information.** Email the general information inbox at info@vmsinc.org or info@lagunawoodsvillage.com. Both are monitored continuously and answered daily.
- 4. Contact the General Manager.** Email the General Manager's office at generalmanager@vmsinc.org, monitored continuously and answered daily, or call **949-597-4265**.
- 5. Mail the General Manager.** Mail written suggestions to the Laguna Woods Village Community Center, Attn: General Manager, 24351 El Toro Road, Laguna Woods, CA 92637.
- 6. Get answers to FAQs.** Click How Do I? at the top main menu at lagunawoodsvillage.com for a list of answers to frequently asked questions regarding general information, sales and leasing, billing, decals and passes and more.
- 7. Submit a general inquiry.** Visit lagunawoodsvillage.com and click Contact Us in the top right corner. Scroll to the bottom, complete all fields and click the blue Submit button.
- 8. Give us a call.** Click Contact Us in the top right-hand corner at lagunawoodsvillage.com for important phone numbers, or visit the Contact Us page at bit.ly/3uJZF7h and click View Full Phone List. Not sure where to start? Contact Resident Services at residentservices@vmsinc.org or **949-597-4600**.
- 9. Read "What's Up in the Village."** This every-Friday eblast sent to your inbox contains information, news, events, upcoming meetings and more. Not subscribed? Send a request to info@lagunawoodsvillage.com.
- 10. Read the Village Breeze.** This bimonthly magazine is delivered to every manor via the U.S. Postal Service. Copies also are available at all clubhouse offices (excluding Clubhouse 1 during construction); the Community Center literature racks, fitness center and recreation office; the Equestrian Center, Garden Center 2 and par 3 offices; the tennis clubhouse; and the Village Library.
- 11. Check out the latest news.** Visit lagunawoodsvillage.com > **News > News Home**.
- 12. Get social with the Village Facebook page.** Leave feedback, like or comment on a post or ask a question at facebook.com/LagunaWoodsVillage.
- 13. Watch "This Day" on Village Television/TV6.** This popular news program is broadcast Monday through Saturday at 9 a.m. and rebroadcast at 12:30 and 5 p.m.
- 14. View the TV6 message board and "crawl."** Important messaging is posted during TV downtime.
- 15. Attend a new resident orientation.** United and Third mutuals hold orientations that are beneficial to both new and existing residents. Look for schedules at lagunawoodsvillage.com > **Calendars**. United Mutual hosts quarterly; Third Mutual hosts monthly.