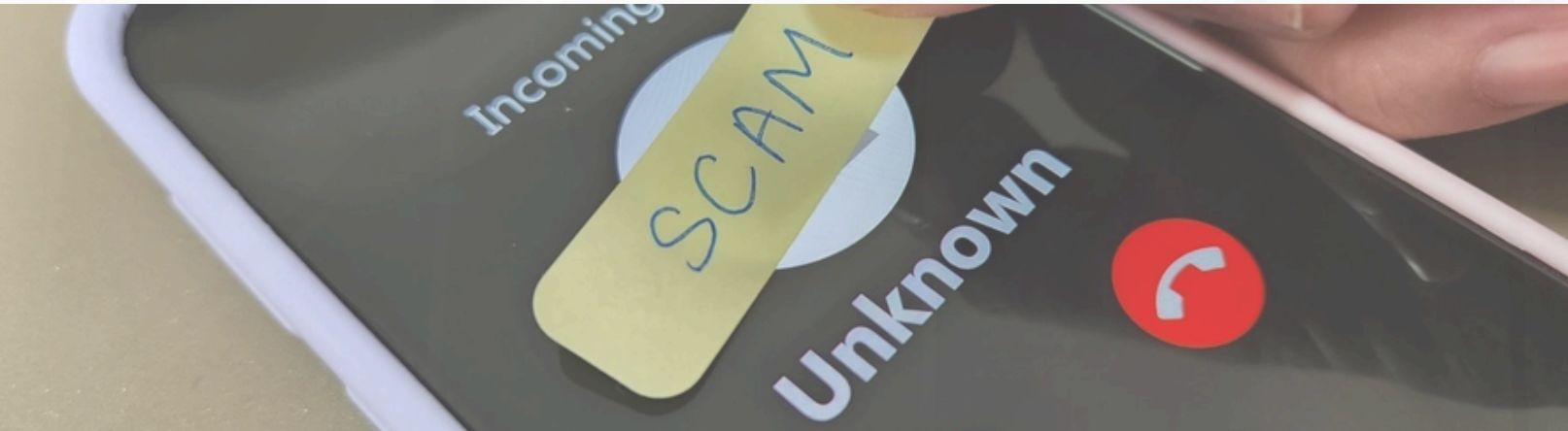


Attention Laguna Woods Residents



Recently, residents of Laguna Woods have been targeted by fraudulent phone calls from individuals impersonating bank representatives. It is essential to remember that legitimate banks will never request personal information such as your Social Security number, bank PIN, or drivers license number, nor will they ask you to withdraw funds from your account. Scammers may even utilize the name and phone number of your actual bank branch to enhance their deception.

To assist you in handling such calls, here are some helpful tips:

- **Hang up immediately.**
- **Call the customer service number on your ATM card to verify their call.**
- **If you can't reach your bank, call the OCSD non-emergency number: 714-288-6742.**
- **If you've shared personal information, please call us to report it.**

