

LOST AND FOUND INFORMATION

The VMS Security Services Department strongly encourages residents to:

- Retrace steps to the last location where you last saw/had item
- Return to clubhouses, pools or library if you suspect you lost your item there, as they have their lost and founds. High-value items to are sent to the Security Services office.
- Please call our message line and leave as detailed a description as possible of your lost item; recall identifying characteristics of the item, i.e., color, engraving, size, etc., and where and when you may have lost the item.

The following high-value items are kept at the Security Services office for **30 days only**:

- Money
- Phones
- Wallets
- Keys
- Glasses
- Jewelry
- Hearing aids
- Electronic devices (iPads, laptops, etc.)
- Resident ID cards are sent to the Leasing Division in the Community Center

Security does not take clothes, tennis balls, water bottles or gym equipment. If high-value items are turned into Security Services, staff does its best to locate the owner of the lost item. Staff usually reply to residents within 48 hours.

Lost and Found
24361 El Toro Road, Suite 205
Laguna Woods, CA 92637
Monday through Friday, 8 a.m. to 4 p.m.
949-597-4435