



## Laguna Woods Village®

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| <b>INFORMATION BULLETIN</b><br>Community Services Division | <b>BULLETIN DATE</b> | November 1, 2023                              |
|  | <b>ISSUED BY</b>     | Pamela Bashline<br>Community Services Manager |
|  | <b>MUTUAL</b>        | N/A   |
|  | <b>AUTHORITY</b>     | Internal Policy                               |
|  | <b>ADOPTED DATE</b>  | October 15, 2023                              |
| <b>SUBJECT:</b> Open House Gate Entrance Policy            |                      |   |

The Community Services Division and the Security Services Department have teamed to develop a new open house procedure to allow prospective buyers to gain entrance to the community without realtors leaving the house to allow guests to enter.

Beginning October 21, and any subsequent open houses held on Saturdays and Sundays from 11 a.m. to 4 p.m., prospective buyers may obtain an open house pass at the gatehouses by filling out a form providing vehicle and open house information.

Forms will not be available ahead of time. The approved open house pass must be displayed on the guest's vehicle dashboard at all times while the guest is in the community.

All guests must exit the community when their attendance at the open house is complete.

The Community Services Division will re-evaluate this policy in 90 days.

**Realtors are requested to inform their sales personnel of these guidelines.**

**Guidelines enforcement is under the direction of Security Services and the on-duty watch commander.**

Please call Security Services at 949-580-1400 with questions. Thank you.