

### **EASY RIDER BUS NAVIGATION**

The EASY Rider Bus system is the Laguna Woods Village fixed route transportation service for all residents only.

Laguna Woods Village strives to ensure that its residents receive unparalleled opportunities to enjoy the utmost in active living, which includes helping them arrive at local shopping destinations, important appointments, exciting Village events and more. This includes six (6) neighborhood-based fixed routes, Two (2) commercial routes to popular shopping destinations, One (1) wellness route to local medical facilities.

## Easy Rider system:

- 6 Neighborhoods
- 5 Fixed Routes
- 2 Commercial Routes
- 1 Wellness Route

# How to navigate the Easy Rider:

## Know Your Neighborhood.

First you need to establish in wich of the six (6) neighborhoods you live in.

### **Boarding Schedules**

Easy Rider Boarding Schedule are available at Clubhouse 1, Administration Building and Buses or can be printed from Laguna Woods web site.

# **Boarding Times are estimated**

Please arrive at the bus stop at least 5 minutes early. Boarding time can change.

#### **Curb to Curb**

Easy Rider is a curb to curb service means a service that picks up and delivers passengers at the curb or roadside. We do not pick up at your home residence parking lot, Drive way or Door.

### **Special Request**

Special request are identified on the Boarding Schedules with an (R) it means the bus will get of route to pick up a passenger the lives in an area that it has low ridership and is been assigned as a request stop.



#### **Transfer Point**

All routes depart Clubhouse 1 and return to Clubhouse 1 every 30 minutes. Except Route 1 this route is a 50-minute run.

#### Start and End Time

The fixed route service starts promptly at 9 AM. Last run is 4:30 PM ending at 5 PM.

# **Prepare Before You Board**

- Wait for the bus to stop completely before approaching to board or when exiting.
- At 9 AM. Residential routes follow the designated route going thru major Laguna Woods Village streets picking riders up to bring back to the main hub Clubhouse 1 transfer point.
- Bring all your items with you when you board in one entry or exiting.
- Over size devices cannot be accommodated.
- Residents with ID in hand standing at any location on Laguna Woods Village streets bus driver will stop.
- If the location is obstructed and is unsafe for the bus and passenger to stop. Driver will pull over on a safer spot to collect the passenger.
- Be ready to scan your ID when boarding the bus.

# (R) Special Request

- Special Request only are identified on the Boarding Schedule with (R)
- If you leave in an area were the bus do not go and is identified on the Boarding time schedule with an (R) it means that you will need to call Transportation at 949.597.4659 to place a request stop call.
- Dispatch will communicate the request to the driver via 2-way radio.
- The request must be place at least one (1) hour before your ride.
- The bus driver will deviate to your stop to collect you and return back to the designated route.
- Requests stops can be informed to the driver at the time passenger is boarding the bus.

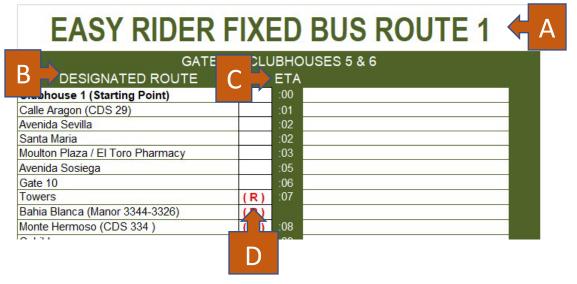
# **RIDE SAFELY**

- The bus will not move until passenger is seated and all items are secured.
- All ways remain seated until the vehicle is on a complete stop and door is open.
- If ramp is extended enter and exit until ramp is cleared straight forward never sideways it can be a tripping hazard for yourself.



#### **READING A SCHEDULE**

CDS Cul-De-Sac (R) Special Request only



- A- Identified your Neighborhood Route. Bus route are identified by a number
  - a. 1, 2, 4, 5 and 6 Residential
  - b. C1 & C2 Commercial Route
  - c. W Wellness Route
- B- City Destinations and major streets along the route and OCTA Bus Stops.
- C- **(ETA)** Estimated Time of Arrival. Be ready at least 5 minutes of the estimated time.
- D- Request Stops. Request should be place at list 1 hour prior the trip to transportation. CDS (CUL DE SAC) or Manor should be communicated to dispatch when requesting a bus ride. Bus will not pull inside CDS If bus must need to make a tri point turn to avoid backing out of the CDS. Only selected CDS with thru exit can be accommodated. Other request must meet the bus at the curb of the street.