

## **Reservations using the Court Reserve Online System**

- 1. Download the Court Reserve app on your smartphone from the App Store (iPhone) or Google Play (Android). From your PC please go to <a href="https://app.courtreserve.com/">https://app.courtreserve.com/</a>
- 2. **For new residents,** open the app or desktop, search for Laguna Woods Village, fill in the required information. Click create account. Account will be authorized within 24 hours.
- 3. **For existing residents who used Kourts**, please contact Lorie Pascoe at 949-597-2481 or Peter Quan at 949-597-4386 from 9 a.m. to 4 p.m. Monday through Friday.
- 4. For a quick overview of the mobile app, go to <a href="https://courtreserve.com/mobile/">https://courtreserve.com/mobile/</a>
- 5. On mobile app click reservations, click the activity you want to reserve, scroll through the dates and select time/court. If this is a tennis reservation click "singles" or "doubles," add names of players, arrow back to players, click save.
- 6. To cancel a reservation, click on day and time of reservation and click on "cancel reservation" twice.
- 7. Contact staff for assistance if you experience a registration system error by calling 949-268-2418, 949-597-4386 or 949-597-4273, Monday through Friday from 9 a.m. to 4 p.m.