

Frequently Asked Questions

IS BUILDING FUMIGATION REQUIRED? California law requires the mutual to fumigate entire buildings with drywood termites, limiting further mutual property damage and avoiding costly structural repairs.

MUST ALL UNITS BE TREATED? Yes. The mutual must fumigate entire buildings with drywood termites in areas inaccessible for localized treatment.

IS FUMIGATION SAFE? Newport Exterminating follows stringent Environmental Protection Agency guidelines to aerate the property before allowing reentry. Additional safety protocols include increased Security patrols around properties being fumigated and strengthened screening of contractors entering the Village.

CAN ALTERNATIVE TREATMENT METHODS BE USED? Laguna Woods Village partnered with University of California, Berkeley entomology experts and determined that Vikane® is most effective in guaranteeing 100 percent eradication of drywood termites. Alternative methods, organic and otherwise, will not eradicate dry wood termites found in inaccessible areas.

WHERE WILL I STAY? While the mutual is not obligated to provide temporary lodging during fumigation, it has partnered with the Hills Hotel to provide manor residents with accommodations (one room per manor) during the procedure. Accommodations are provided to registered property occupants only and excludes meals, additional room requirements, pet boarding fees, extended stays, etc.

WHAT ABOUT PETS? While some residents with pets may keep their pets with family or a friend, boarding costs are the resident's responsibility. The Hills Hotel offers pet-friendly lodging at an additional expense. Contact the hotel at **949-586-5000** for details.

IS FUMIGATION ENFORCEABLE? The mutual is authorized to take action against a member found in noncompliance with the fumigation process. The board of directors has authorization to impose fines, suspend privileges and/or take legal action against a member in violation of the mutual's Governing Documents and rules.

ARE OTHER RESOURCES AVAILABLE? If you need assistance, **Social Services** can provide the support you may need during difficult circumstances. Call them at **949-597-4267**.