

# TRANSPORTATION SYSTEM GUIDE



## EVERYTHING YOU NEED TO KNOW TO GET TO WHERE YOU WANT TO GO!

### WHAT LAGUNA WOODS TRANSPORTATION OFFERS RESIDENTS

Laguna Woods Village strives to ensure that its residents receive unparalleled opportunities to enjoy the utmost in active living—which includes helping them arrive at local shopping destinations, important appointments, exciting Village events and more.

Six neighborhood-based fixed routes • Commercial route to popular shopping destinations  
Wellness route to local medical facilities • BOOST on-demand ride service  
JOURNEY scheduled service for preapproved riders with medical needs

### INSIDE

Nine route maps and schedules • BOOST instructions  
Bus rider information with contact numbers, hours of service and more



## BUS RIDER INFORMATION

### EASY RIDER/FIXED ROUTE

- Schedule times are approximate
- Be at bus stop 5 minutes before schedule time
- Always carry resident ID: **NO ID = NO RIDE**

#### HOURS OF SERVICE

MONDAY - SATURDAY

9 a.m. - 5 p.m.

No service Thanksgiving/Christmas/New Year's Day

### READING FIXED-ROUTE MAPS

- (R) indicates request-only stops
- (CDS) indicates cul-de-sac
- Example: Direction of travel  
Sevilla (CDS 1-6) indicates route is traveling on Sevilla beginning at CDS 1 and ending at CDS 6

### HOW TO REQUEST STOPS

- (R) indicates request-only stops
- Call 949-597-4659 one hour before schedule time
- Leave a message with request information:  
Example: Gate 11 (R) Route 1 at 10 a.m.
- Leave a return phone number if confirmation is required

### BUS INFORMATION MEETINGS

Learn about Village transportation at Clubhouse 1 at 10 a.m. on the Third Wednesday of each month (except December). Meetings will occur at the Towers every other month; dates and times will be announced.

### BOOST

BOOST (provided by Lyft rideshare service) services Laguna Woods Village residents when the fixed-route system is not in service. Make reservations by downloading the Lyft app on your smartphone or by calling Transportation at 949-597-4659.

#### HOURS OF SERVICE

MONDAY - SATURDAY

8 - 9 a.m. and 5 - 10 p.m.

#### SUNDAY

8 a.m. - 5 p.m.

#### HOLIDAYS

8 a.m. to 5 p.m. Thanksgiving Day  
No service Christmas/New Year's Day

### JOURNEY

Journey is a scheduled ride service for preapproved riders with medical needs.

#### HOURS OF SERVICE

DAILY

8 a.m. - 5 p.m.

No service Thanksgiving/Christmas/New Year's Day

- For information and an application, call 949-597-4659
- Approved riders can make reservations at 949-597-4659 at least seven days in advance for medical appointments and two days in advance for nonmedical appointments
- Same-day reservations may be accepted based on availability

### COMPLIMENTS AND CONCERNS

We value your feedback!

If you have information you believe will improve our service, we want to hear from you. Please call Transportation at 949-597-4659 and ask for a supervisor. All comments are confidential.

### SECURITY

Call Security at 949-580-1400 when the Transportation office is closed.

# BOOST ON-DEMAND RIDE SERVICE

## WHAT IS BOOST?

Laguna Woods Village has partnered with Lyft rideshare service to offer rides to residents within the transportation system parameter range. Here's how to get started!

- 1 Download the Lyft app onto your smartphone from the App Store or Google Play.



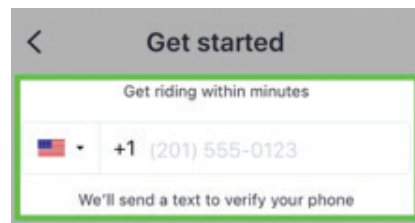
- 2 Open the Lyft app on your smartphone.



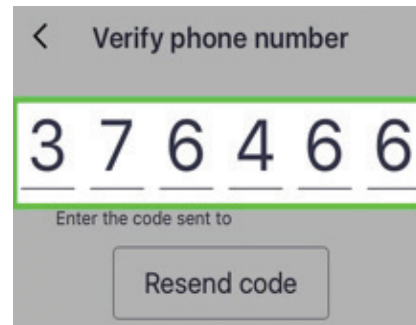
- 3 Click GET STARTED.

- 4 Click ALLOW LYFT TO ACCESS YOUR LOCATION WHILE USING THE APP.

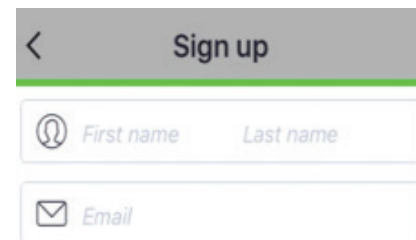
- 5 Type in your smartphone number. Lyft will text a verification code.



- 6 Type in the verification code. **EXAMPLE:**

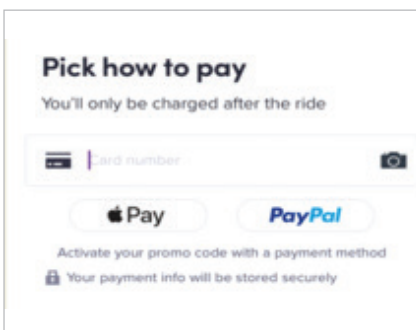


- 7 Type in your name and email.



- 8 Read and review Lyft's Terms of Service and click AGREE.

- 9 Enter a default method of payment. However, residents will not be charged for trips within the Village parameters (must enter code when scheduling a trip).



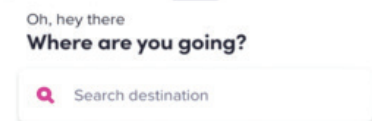
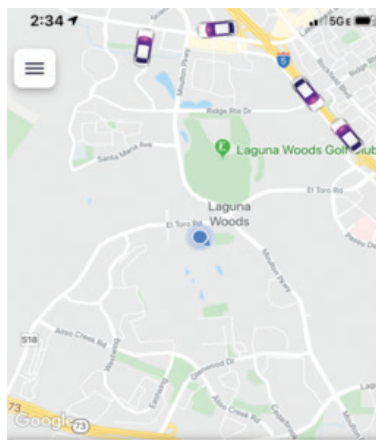
- 10 Click OK to allow Lyft to send you notifications of your ride.



### Track your ride with push notifications

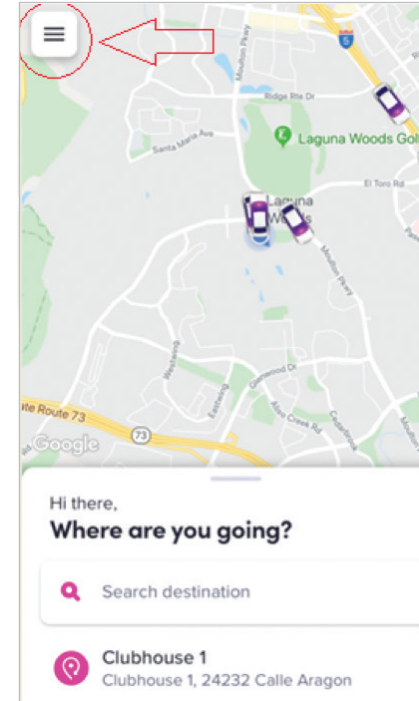
Get updates on your driver's location (and more) through push notifications

- 11 The local map will appear on-screen. Type in your destination to book an immediate ride.

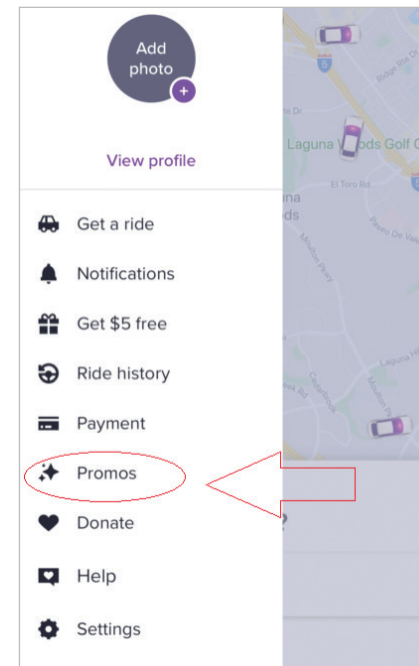


# HOW TO SCHEDULE A BOOST RIDE VIA SMARTPHONE

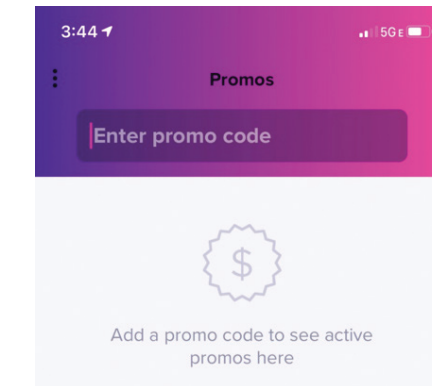
- 1 Open the Lyft app. Click the top left menu.



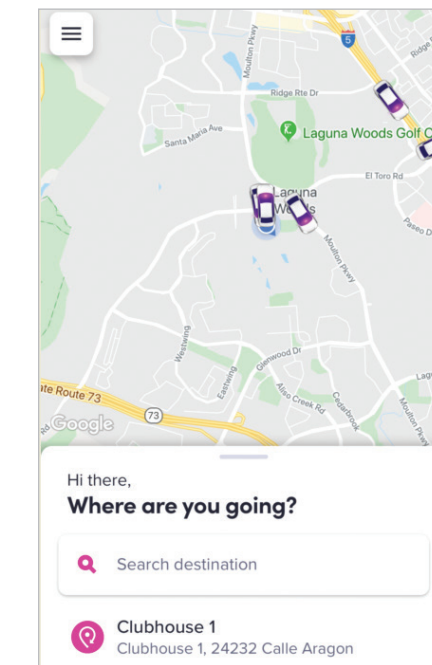
- 2 Tap PROMOS.



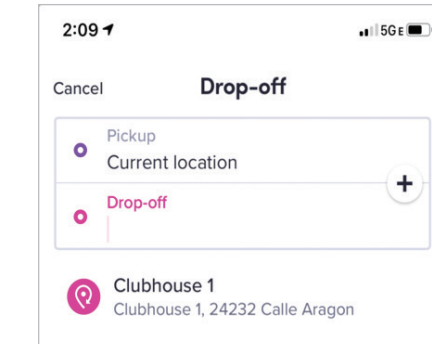
- 3 Enter the Laguna Woods Village resident promo code: \_\_\_\_\_



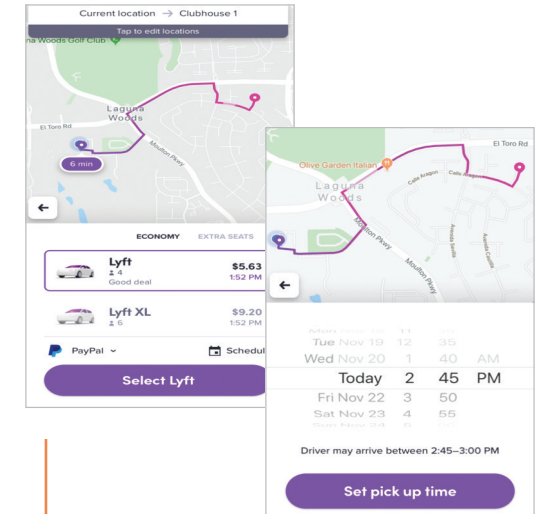
- 4 Tap SEARCH DESTINATION. Enter the address.



- 5 Your current location determines pickup location.

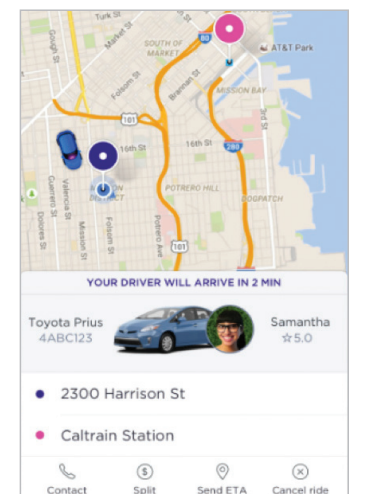


- 6 Once your pickup and dropoff locations are routed, select the ride. Schedule a future ride by tapping the SCHEDULE icon at the bottom right of the screen.



- 7 After selecting your Lyft ride, wait for a driver to accept. Your driver's arrival time, name, type of car and license plate number will display.

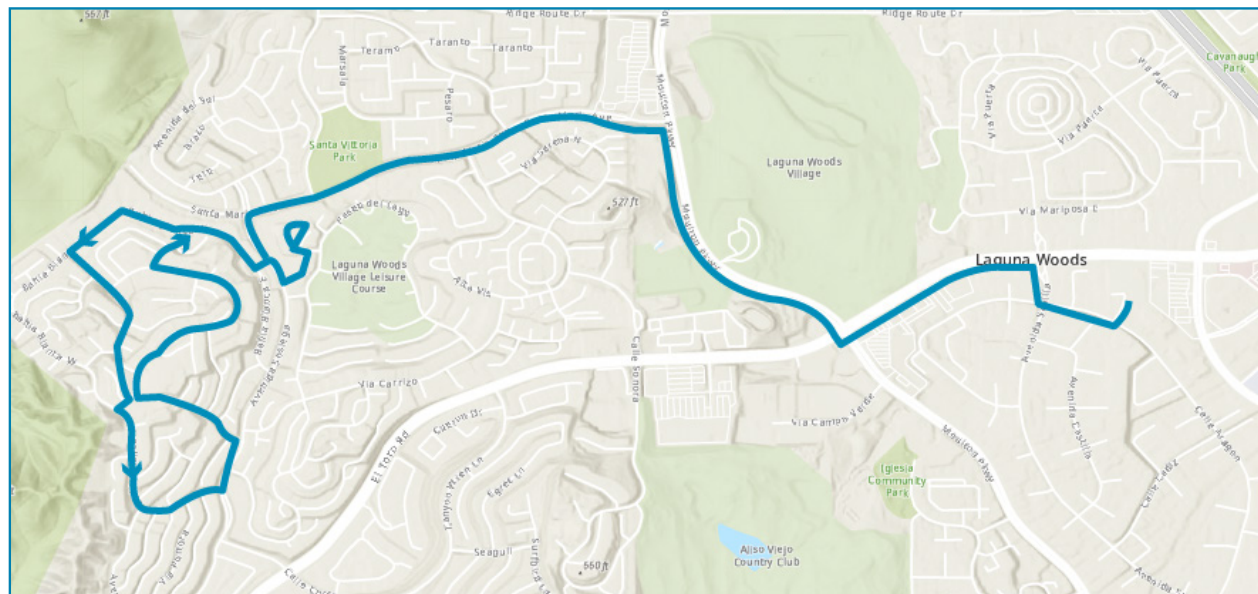
Contact your driver or cancel a ride by tapping on the icons at the bottom of the screen.





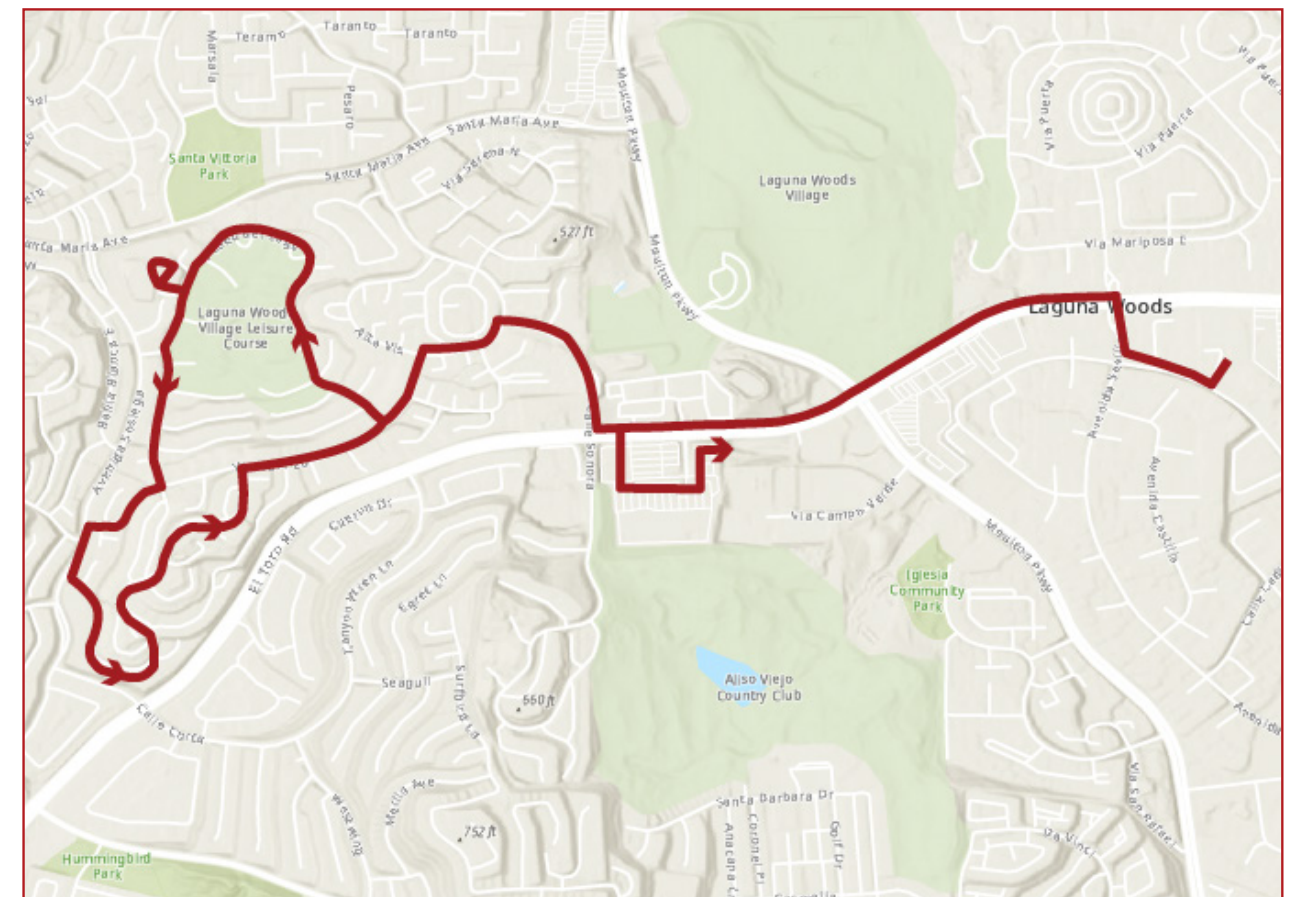
# EASY RIDER FIXED BUS ROUTE 1

GATE 10 / CLUBHOUSES 5 AND 6			
Clubhouse 1 (Starting Point)	0:00	Clubhouse 1 (Starting Point)	0:30
Calle Aragon (CDS 29)	0:01	Calle Aragon (CDS 29)	0:31
El Toro Rd Lutheran (R)	0:02	El Toro Rd Lutheran (R)	0:32
Moulton Pkwy (OCTA Bench) (R)	0:05	Moulton Pkwy (OCTA Bench) (R)	0:35
Clubhouse 2-7 (R)	0:05	Clubhouse 2-7 (R)	0:35
Santa Maria	0:06	Santa Maria	0:36
Gate 11 (R)	0:07	Gate 11 (R)	0:37
Gate 10	0:07	Gate 10	0:37
The Towers	0:09	The Towers	0:39
Cabildo	0:11	Cabildo	0:41
Bahia Blanca West (Manor 5318-5346)	0:12	Bahia Blanca West (Manor 5318-5346)	0:42
Bahia Blanca West (CDS 345-357)	0:13	Bahia Blanca West (CDS 345-357)	0:43
Avenida Sosiega	0:17	Avenida Sosiega	0:47
Monte Hermoso (CDS 334 - 340A)	0:18	Monte Hermoso (CDS 334 - 340A)	0:48
Clubhouse 5 (R)	0:19	Clubhouse 5 (R)	0:48
Punta Alta (CDS 341 - 337)	0:21	Punta Alta (CDS 341 - 337)	0:49
Algarrobo (Manor 5368) (R)	0:22	Algarrobo (Manor 5368) (R)	0:51
Algarrobo (CDS 336-335) (R)	0:22	Algarrobo (CDS 336-335) (R)	0:52
Gate 10	0:22	Gate 10	0:52
Clubhouse 2-7 (R)	0:24	Clubhouse 2-7 (R)	0:54
Clubhouse 1 (Transfer Point)	0:29	Clubhouse 1 (Transfer Point)	0:59



# EASY RIDER FIXED BUS ROUTE 2

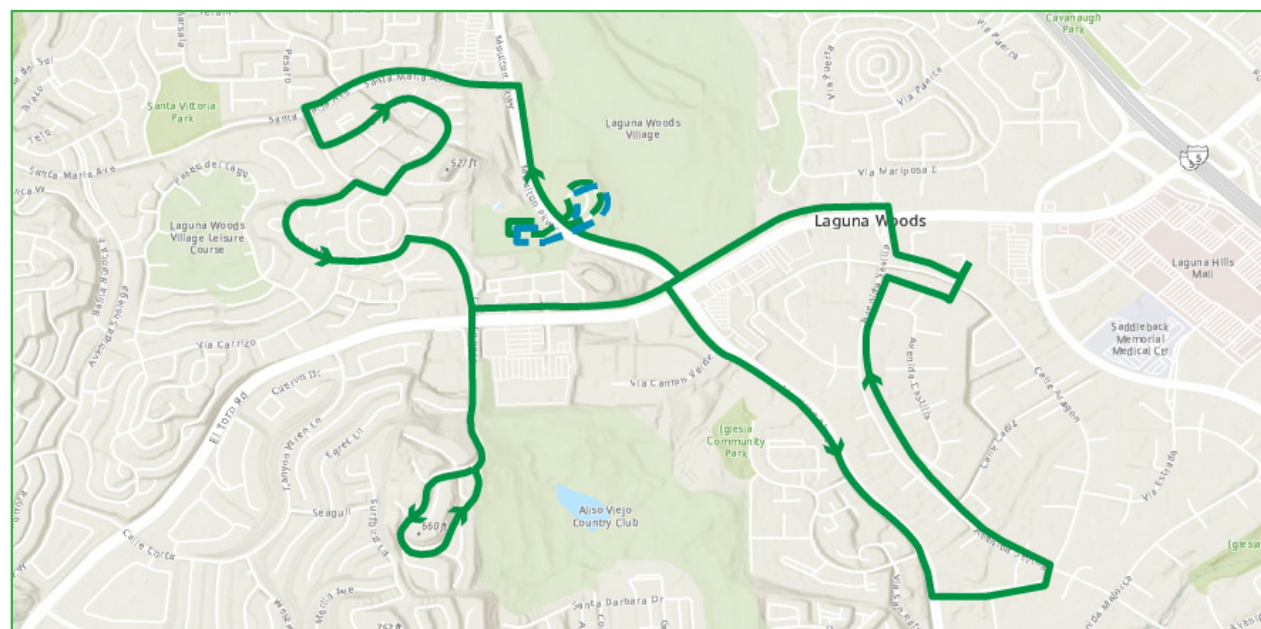
GATES 7/TOWERS TO STATER BROS.			
Clubhouse 1 (Starting Point)	0:00	Depart Clubhouse 1	0:30
Gate 7 Calle Sonora	0:05	Gate 7 Calle Sonora	0:35
Via Buena Vista (CDS 318-321) (R)	0:06	Via Buena Vista (CDS 318-321) (R)	0:36
Paseo del Lago E. (CDS 377-367)	0:07	Paseo del Lago E. (CDS 377-367)	0:37
The Towers	0:10	The Towers	0:40
Paseo del Lago W. (CDS 365-359)	0:11	Paseo del Lago W. (CDS 365-359)	0:41
San Amadeo (Manor 3312 - 3238)	0:12	San Amadeo (Manor 3312 - 3238)	0:42
Via Carrizo (CDS 324-322)	0:14	Via Carrizo (CDS 324-322)	0:44
Alta Vista	0:16	Alta Vista	0:46
Gate 7 Calle Sonora	0:18	Gate 7 Calle Sonora	0:48
Stater Bros.	0:21	Stater Bros.	0:51
El Toro Rd	0:23	El Toro Rd	0:53
Calle Aragon	0:24	Calle Aragon	0:54
Clubhouse 1 (Transfer Point)	0:27	Clubhouse 1 (Transfer Point)	0:57





# EASY RIDER FIXED BUS ROUTE 3

GATES 3, 7, 8, 14			
Clubhouse 1 (Starting Point)	0:00	Clubhouse 1 (Starting Point)	0:30
El Toro Rd Lutheran Church (R)	0:05	El Toro Rd Lutheran Church (R)	0:35
Moulton Pkwy (OCTA Bench) (R)	0:05	Moulton Pkwy (OCTA Bench) (R)	0:35
Clubhouse 2-7 (R)	0:05	Clubhouse 2-7 (R)	0:35
Santa Maria	0:06	Santa Maria	0:36
Gate 8	0:07	Gate 8	0:37
Via Serena North & South	0:08	Via Serena North & South	0:38
Alta Vista	0:10	Alta Vista	0:40
Calle Sonora	0:12	Calle Sonora	0:42
Gate 7	0:13	Gate 7	0:43
Gate 14	0:15	Gate 14	0:45
Calle Sonora (CDS 401-409)	0:17	Calle Sonora (CDS 401-409)	0:47
Gate 14	0:20	Gate 14	0:50
El Toro Rd (OCTA Stop at Stater Bros)	0:20	El Toro Rd (OCTA Stop at Stater Bros)	0:50
Moulton Pkwy	0:21	Moulton Pkwy	0:51
Gate 3	0:24	Gate 3	0:54
Calle Aragon	0:24	Calle Aragon	0:54
Avenida Sevilla	0:26	Avenida Sevilla	0:56
Calle Aragon (CDS 29)	0:27	Calle Aragon (CDS 29)	0:57
Clubhouse 1 (Transfer Point)	0:28	Clubhouse 1 (Transfer Point)	0:58



# EASY RIDER FIXED BUS ROUTE 4

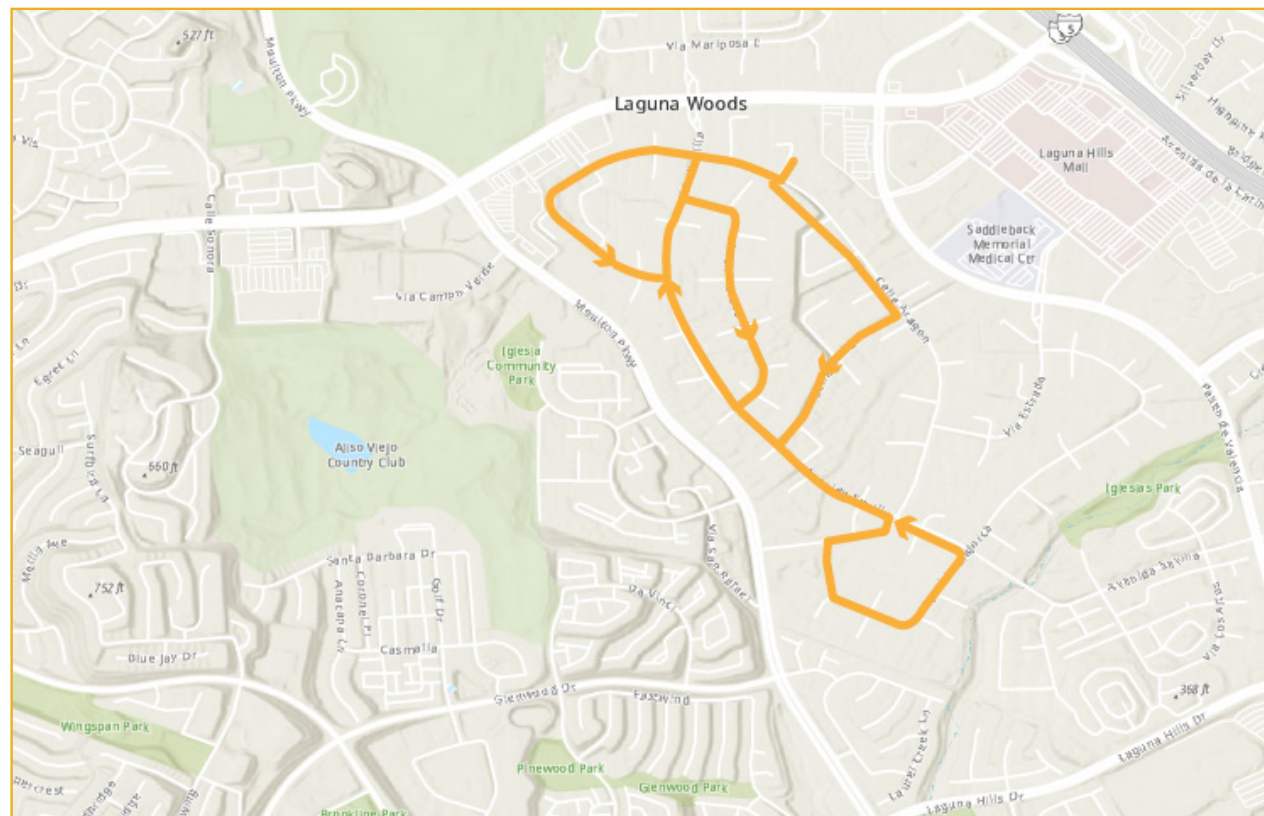
GATE 5 / CLUBHOUSE 4			
Clubhouse 1 (Starting Point)	0:00	Clubhouse 1 (Starting Point)	0:30
Calle Aragon (CDS 29)	0:01	Calle Aragon (CDS 29)	0:31
Gate 5	0:04	Gate 5	0:34
Via Mariposa West (CDS 204-202)	0:06	Via Mariposa West (CDS 204-202)	0:36
Via Mariposa West (CDS 203) (R)	0:06	Via Mariposa West (CDS 203) (R)	0:36
Via Puerta / Via Mariposa West	0:07	Via Puerta / Via Mariposa West	0:37
Via Puerta (CDS 218)	0:07	Via Puerta (CDS 218)	0:37
Avenida Sevilla (CDS 201)	0:08	Avenida Sevilla (CDS 201)	0:38
Via Mairposa East (CDS 206-217)	0:10	Via Mairposa East (CDS 206-217)	0:40
Via Puerta (CDS 216 2nd Level)	0:13	Via Puerta (CDS 216 2nd Level)	0:43
Via Puerta (CDS 217-206)	0:14	Via Puerta (CDS 217-206)	0:44
Via Mariposa East (CDS 205-208)	0:16	Via Mariposa East (CDS 205-208)	0:46
Via Puerta (CDS 212 ) (R)	0:18	Via Puerta (CDS 212 ) (R)	0:48
Via Puerta (CDS 213)	0:18	Via Puerta (CDS 213)	0:48
Ronda Granada (CDS 209-211)	0:19	Ronda Granada (CDS 209-211)	0:49
Ronda Granada / Via Mariposa East	0:19	Ronda Granada / Via Mariposa East	0:49
Via Mariposa East / Via Puerta	0:20	Via Mariposa East / Via Puerta	0:50
Via Mariposa West (CDS 226-221)	0:21	Via Mariposa West (CDS 226-221)	0:51
Clubhouse 4	0:22	Clubhouse 4	0:52
Via Mariposa West (CDS 220-219 (R))	0:23	Via Mariposa West (CDS 220-219 (R))	0:53
Via Puerta (CDS 218)	0:24	Via Puerta (CDS 218)	0:54
Avenida Sevilla (CDS 201)	0:25	Avenida Sevilla (CDS 201)	0:55
Gate 5	0:26	Gate 5	0:56
Gate 1	0:29	Gate 1	0:59
Calle Aragon	0:29	Calle Aragon	0:59
Clubhouse 1 (Transfer Point)	0:30	Clubhouse 1 (Transfer Point)	1:00





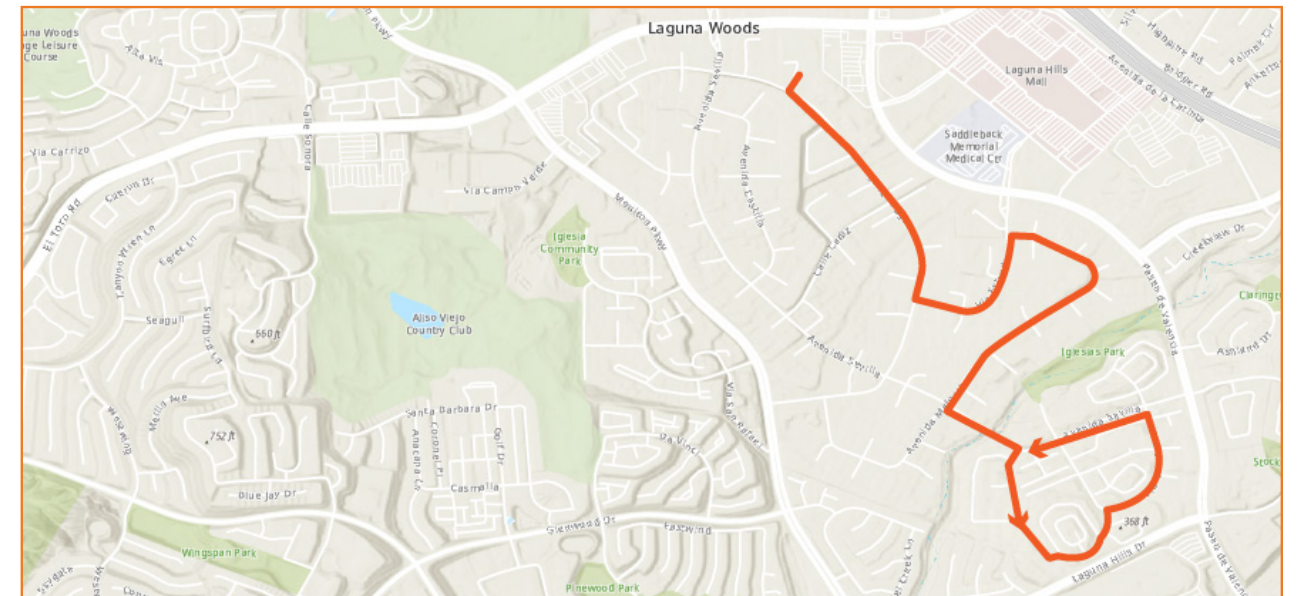
# EASY RIDER FIXED BUS ROUTE 5

CLUBHOUSE 3			
Clubhouse 1 (Starting Point)	0:00	Clubhouse 1 (Starting Point)	0:30
Calle Aragon (CDS 29-17)	0:01	Calle Aragon (CDS 29-17)	0:31
CDS 26 (R)	0:05	CDS 26 (R)	0:35
Avenida Carmel (CDS 19-17)	0:07	Avenida Carmel (CDS 19-17)	0:37
Avenida Sevilla (CDS 2-1)	0:09	Avenida Sevilla (CDS 2-1)	0:39
Avenida Castilla (CDS 41-50)	0:10	Avenida Castilla (CDS 41-50)	0:40
Avenida Sevilla (CDS 5- 1)	0:10	Avenida Sevilla (CDS 5- 1)	0:40
Calle Aragon (CDS 29- 35)	0:11	Calle Aragon (CDS 29- 35)	0:41
Calle Cadiz (CDS 16-14)	0:11	Calle Cadiz (CDS 16-14)	0:41
Avenida Sevilla (CDS 6-8)	0:12	Avenida Sevilla (CDS 6-8)	0:42
Clubhouse 3	0:13	Clubhouse 3	0:43
Calle Aragon	0:14	Calle Aragon	0:44
Avenida Majorca (CDS 67-62)	0:15	Avenida Majorca (CDS 67-62)	0:45
Avenida Sevilla (CDS 9 -10)	0:18	Avenida Sevilla (CDS 9 -10)	0:48
Calle Aragon (CDS 40 - 30)	0:19	Calle Aragon (CDS 40 - 30)	0:49
Clubhouse 1 (Transfer Point)	0:20	Clubhouse 1 (Transfer Point)	0:50



# EASY RIDER FIXED BUS ROUTE 6

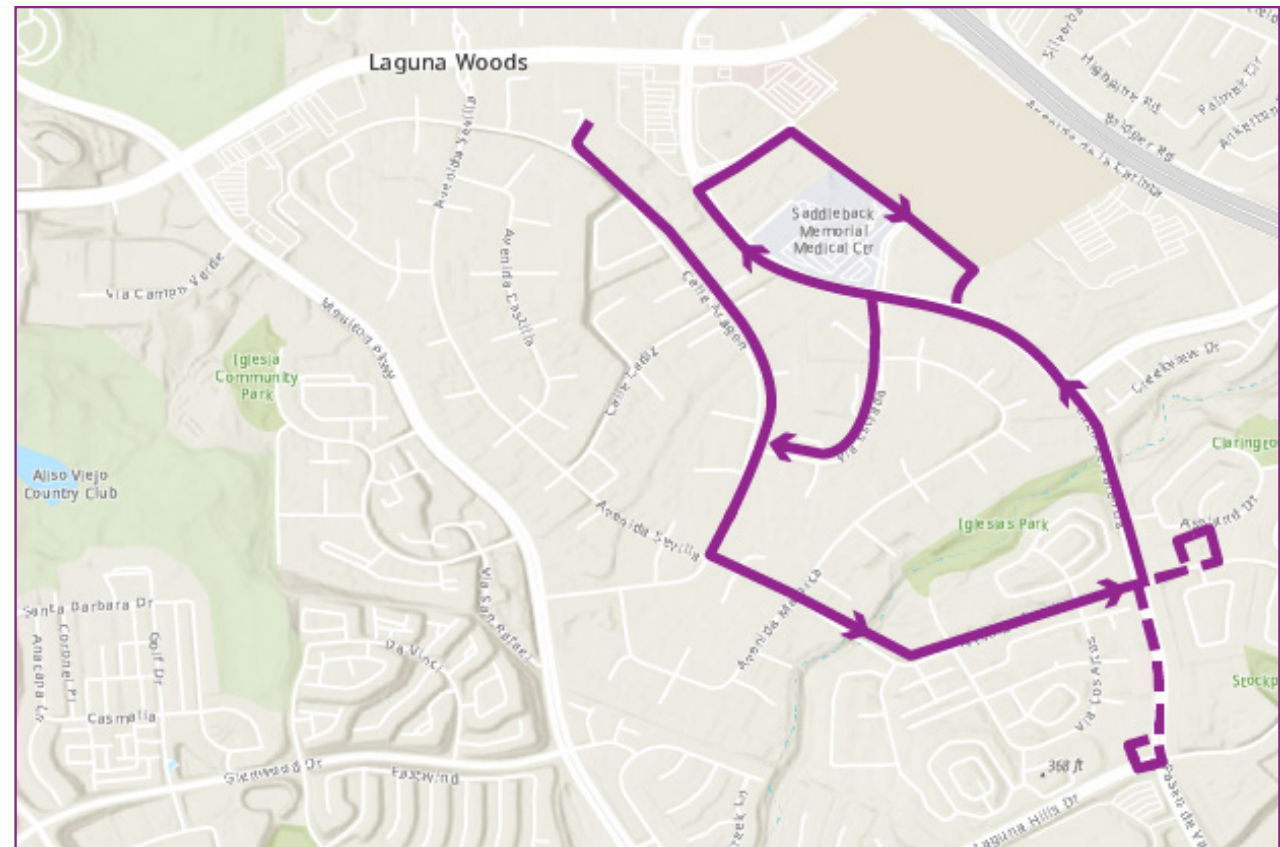
GATES 1, 2, 3, 4			
Clubhouse 1 (Starting Point)	0:00	Clubhouse 1 (Starting Point)	0:30
Calle Aragon (CDS 30 - 39)	0:01	Calle Aragon (CDS 30 - 39)	0:31
Via Estrada (CDS 24 - 21)	0:03	Via Estrada (CDS 24 - 21)	0:33
Avenida Majorca (CDS 52-61)	0:05	Avenida Majorca (CDS 52-61)	0:35
Avenida Sevilla	0:06	Avenida Sevilla	0:36
Ronda Sevilla	0:06	Ronda Sevilla	0:36
CDS 70 (R)	0:06	CDS 70 (R)	0:36
CDS 73	0:07	CDS 73	0:37
CDS 83	0:07	CDS 83	0:37
CDS 85-84 (R)	0:08	CDS 85-84 (R)	0:38
Ronda Mendoza	0:08	Ronda Mendoza	0:38
CDS 82 (R)	0:09	CDS 82 (R)	0:39
Via Los Altos (CDS 93-91)	0:09	Via Los Altos (CDS 93-91)	0:39
CDS 13 (R)	0:10	CDS 13 (R)	0:40
Via Alhambra (CDS 94-95)	0:10	Via Alhambra (CDS 94-95)	0:40
Via Mendoza (CDS 81)	0:14	Via Mendoza (CDS 81)	0:44
Avenida Sevilla (CDS 12-11)	0:15	Avenida Sevilla (CDS 12-11)	0:45
Avenida Majorca (CDS 61-52)	0:16	Avenida Majorca (CDS 61-52)	0:46
Via Estrada (CDS 21 - 24)	0:19	Via Estrada (CDS 21 - 24)	0:49
Calle Aragon (CDS 39 - 30)	0:20	Calle Aragon (CDS 39 - 30)	0:50
Clubhouse 1 (Transfer Point)	0:22	Clubhouse 1 (Transfer Point)	0:52





# EASY RIDER FIXED WELLNESS ROUTE 7

MEDICAL AND HEALTH CENTERS			
Clubhouse 1 (Starting Point)	0:00	Clubhouse 1 (Starting Point)	0:30
Calle Aragon (CDS 29)	0:01	Calle Aragon (CDS 29)	0:31
Avenida Sevilla (CDS 1 - 13)	0:05	Avenida Sevilla (CDS 1 - 13)	0:35
Gate 4	0:07	Gate 4	0:37
Dental Plaza (R)	0:09	Dental Plaza (R)	0:39
Medical Arts Center (R)	0:09	Medical Arts Center (R)	0:39
Paseo de Valencia	0:10	Paseo de Valencia	0:40
Calle de La Plata	0:14	Calle de La Plata	0:44
Taj Mahal (R)	0:15	Taj Mahal (R)	0:45
Calle de la Louisa	0:17	Calle de la Louisa	0:47
Health Center Dr	0:21	Health Center Dr	0:51
Gate 2	0:23	Gate 2	0:53
Via Estrada (CDS 21 - 24)	0:23	Via Estrada (CDS 21 - 24)	0:53
Calle Aragon (CDS 39 - 30)	0:24	Calle Aragon (CDS 39 - 30)	0:54
Clubhouse 1 (Transfer Point)	0:26	Clubhouse 1 (Transfer Point)	0:56



# EASY RIDER FIXED ROUTE C1

CVS, RUBY'S, MALL, TRADER JOE'S, BIG LOTS, ADMIN BLDG., STATER BROS., ALDI			
Clubhouse 1 (Starting Point)	0:30	Clubhouse 1 Departure	0:00
Avenida Sevilla	0:31	Avenida Sevilla	0:01
CVS Drugstore	0:33	El Toro Rd Lutheran	0:02
Calle de la Plata	0:35	Moulton Pkwy	0:03
Ruby's/"Mall" (R)	0:37	Braille Institute (R)	0:04
Trader Joe's	0:42	Santa Maria	0:06
Oakbrook Village	0:43	Moulton Plaza	0:08
Marshall's	0:44	Big Lots	0:10
Caballeros	0:45	Santa Maria	0:10
OCTA Transit Center	0:47	Town Center	0:15
Paseo de Valencia	0:49	Community Center (Admin Bldg)	0:16
El Toro Rd	0:50	Stater Bros.	0:20
Clubhouse 1 (Transfer Point)	0:52	Willow Tree Center (Aldi)	0:26
		Clubhouse 1 (Transfer Point)	0:30

# EASY RIDER FIXED ROUTE C2

BIG LOTS, ADMIN BLDG., STATER BROS., ALDI, CVS, RUBY'S, MALL, TRADER JOE'S			
Clubhouse 1 (Starting Point)	0:30	Clubhouse 1 Departure	0:00
Avenida Sevilla	0:31	Avenida Sevilla	0:01
El Toro Road Lutheran	0:32	CVS Drugstore	0:03
Moulton Pkwy	0:33	Calle de la Plata	0:05
Braille Institute (R)	0:34	Ruby's/Mall (R)	0:07
Santa Maria	0:36	Trader Joe's	0:12
Moulton Plaza	0:38	Oakbrook Village	0:13
Big Lots	0:40	Marshall's	0:14
Santa Maria	0:40	Caballeros	0:15
Town Center	0:45	OCTA Transit Center	0:17
Community Center (Admin Bldg)	0:46	Paseo de Valencia	0:19
Stater Bros.	0:50	El Toro Rd	0:20
Willow Tree Center (Aldi)	0:56	Clubhouse 1 (Transfer Point)	0:30
Clubhouse 1 (Transfer Point)	0:00		

