



Easy Rider Rules for Safe Travel on the Bus

The following rules and regulations apply to all persons traveling on the Golden Rain Foundation Easy Rider Transportation System.

Resident Identification Required

All Residents and caregivers **MUST** have a valid Laguna Woods Village ID card in their possession with an attached Remote Frequency Identification (RFID) sticker to scan as they enter the bus. Guests must be accompanied by a Resident to use the service.

Entering and Exiting the Bus

Riders are to remain seated at all times while the bus is in motion, including when the bus is stopped at a stop sign or traffic light. Riders are to wait until the bus has come to a complete stop, the door is open and the ramp is extended or retracted before attempting to enter or exit the bus. Riders are not to loiter or block entryways or ramp areas. During travel, riders are to use the passenger buzzer located along the windows of the bus to inform the driver they are approaching their desired destination. Drivers will help riders during loading and unloading, or to store shopping carts or other items if requested.

Conversing With the Driver During Travels

To ensure the driver is not distracted from safe operation of the bus, passengers may only speak with the driver upon entering or exiting the bus or while it is stopped to load or unload other passengers. Drivers will typically not respond to passengers while the bus is in motion.

Packages, Grocery Carts and Walkers

The number of bags and/or packages is limited to no more than a rider may safely carry onto the bus during one entry and no more than the Resident can manage with two hands. Bags and/or packages **MUST** fit on the passenger's lap and/or under their seat and between their feet while seated. Grocery carts and walkers whether empty or full **MUST** be secured by the driver at all times. Grocery carts more than 15 inches in width are not permitted on the bus.

Wheelchairs and Power Carts

Passengers using a wheelchair or power cart on the bus must be secured by a lap belt. The bus driver will provide lap belts for residents who don't have one associated with their chair or cart. Refusal to utilize and properly secure a lap belt will result in the passenger not being transported.

Miscellaneous

Eating and/or drinking are not allowed on the bus at any time.

The use of cell phones, radios or other audio devices is not permitted on the bus to ensure that driver instructions may be heard at all times.